



ANNUAL REPORT SUMMARY FOR 2011/2012

MAYOR & CHIEF EXECUTIVE'S REPORT

The Council is very proud to have developed a vision for Westland.

Westland will, by 2030, be a world class tourist destination and have industries and businesses leading through innovation and service. This will be achieved by:

- Involving the community and stakeholders
- Having inspirational leadership
- Having expanded development opportunities
- Having top class infrastructure for all communities
- Living the '100% Pure New Zealand' brand

The Vision sets the boundaries for our planning and performance. We are working hard to deliver the very best - for the best value we can for Westland and to ensure Westland is the last best place to live, work and play. The Vision and the values associated with our Vision have been fully integrated into the Long Term Plan 2012 - 2022. The next Annual Report will show how we are tracking against our new Vision.

Council's Cycle Trail Project now officially called the West Coast Wilderness Trail is set to become a reality. The Cycle Trail has already started to create economic opportunities for residents and investors. The refurbishment of the Theatre Royal in Kumara is an excellent example of some of the economic spin offs we can expect

from the cycle trail. The Theatre Royal Hotel officially opened on the 24 November 2012.

Central government has set new water standards that must be implemented by 2015. This means some water schemes are unaffordable. We have been working closely with communities to ensure that our levels of service are appropriate. Last year Hannah's Clearing water scheme was divested and Ross Water Treatment plant was brought on line. Both communities were consulted and supported through the process. We will continue to work with communities through the implementation of the new water standards.

We consulted the community about issues that were important to them and about waste management. Our Draft Waste Management and Minimisation Plan will soon be released for discussion. Last year we closed and capped Hokitika Landfill and opened Butler's Landfill site. This site is fully lined and meets environmental standards.

During the last financial year our long standing CEO Robin Reeves announced that he would retire in September 2012. Council undertook a robust and thorough recruitment process to attract the best possible candidates for this key role. We were very pleased to appoint Tanya Winter as our new Chief Executive. Tanya joins us from a senior role at Hastings District Council.

2011/12 has been another tough year for the world and the economy. We have seen evidence of this on the West Coast with the Spring Creek Mine closure in Greymouth and the downsizing of Government Departments. We must remain positive and innovative and use the results we have achieved and your feedback to improve our performance.

We must realise that the nature of our geography and the amount of people living in Westland means that we have to be smarter and do things better.

Kind regards

Maureen Pugh
Mayor
12 December 2012

Tanya Winter
Chief Executive
12 December 2012

STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 30 JUNE 2012

	COUNCIL			GROUP	
	2012 ACTUAL \$000	2012 BUDGET \$000	2011 ACTUAL \$000	2012 ACTUAL \$000	2011 ACTUAL \$000
Income					
Rates Revenue	8,415	8,360	7,777	8,415	7,621
Vested Assets Income	0	200	402	0	402
Other Revenue	9,520	10,459	7,696	15,575	14,546
Other gains/(losses)	(265)	0	194	9	(12)
Total Income	17,670	19,019	16,069	23,999	22,557
Expenditure					
Employee Benefit Expenses	3,232	3,246	3,799	7,620	8,067
Depreciation and Amortisation	5,032	4,532	4,666	6,312	5,869
Other Expenses	10,769	7,676	7,955	10,031	8,962
Finance Costs	1,090	265	435	1,170	573
Total Operating Expenditure	20,123	15,718	16,855	25,133	23,471
(Deficit)/Surplus before Tax	(2,453)	3,301	(786)	(1,134)	(914)
Income tax expense	4	-	(179)	188	(118)
Net Surplus/(Deficit) after tax	(2,457)	3,301	(606)	(1,322)	(796)
Add Other Comprehensive Income					
Gain on property revaluations	(7,089)	8,731	(1,931)	(7,089)	(1,931)
Impairment of property, plant and equipment	(34)	-	(249)	(87)	(249)
Financial assets at fair value through other comprehensive income	12	-	(4)	12	(4)
Total Comprehensive Income	(9,568)	12,032	(2,790)	(8,486)	(2,980)

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2012

	COUNCIL			GROUP	
	2012 ACTUAL \$000	2012 BUDGET \$000	2011 ACTUAL \$000	2012 ACTUAL \$000	2011 ACTUAL \$000
Equity at the beginning of the year	382,803	385,593	385,593	383,647	386,627
Add total Comprehensive Income for Year	(9,568)	12,032	(2,790)	(8,486)	(2,980)
Equity at the end of the year	373,235	397,625	382,803	375,161	383,647

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2012

	COUNCIL			GROUP	
	2012 ACTUAL \$000	2012 BUDGET \$000	2011 ACTUAL \$000	2012 ACTUAL \$000	2011 ACTUAL \$000
Current assets	7,954	5,302	9,021	9,352	11,028
Non Current assets	385,210	407,040	390,927	388,658	393,709
Total assets	393,164	412,342	399,947	398,010	404,737
Current liabilities	3,502	3,322	13,660	4,814	15,610
Non-current liabilities	16,426	11,395	3,485	18,034	5,480
Total liabilities	19,929	14,717	17,145	22,849	21,090
Net Assets	373,235	397,625	382,803	375,161	383,647
Retained earnings	153,225	157,562	155,396	155,203	156,240
Restricted reserves	3,125	3,057	3,019	3,125	3,019
Revaluation reserve	216,886	237,006	224,389	216,833	224,389
Total ratepayer's equity	373,235	397,625	382,803	375,161	383,647

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2012

	COUNCIL			GROUP	
	2012 ACTUAL \$000	2012 BUDGET \$000	2011 ACTUAL \$000	2012 ACTUAL \$000	2011 ACTUAL \$000
Opening Cash and Cash Equivalents	4,243	631	(1,508)	4,625	(1,345)
Net cash from operating activities	2,514	8,245	2,824	4,033	3,604
Net cash from investing activities	(7,135)	(8,740)	(4,298)	(7,794)	(5,845)
Net cash from financing activities	1,952	588	7,225	889	8,211
Closing Cash and Cash Equivalents	1,574	724	4,243	1,753	4,625

Notes to the Financial Statements

Basis of Preparation

Council has prepared the summary financial statements in order to provide users with an overview of the performance of Council and Group. The Group figures include Westland District Council and its subsidiaries Westland Nature Trust (Council controlled) Westland Holdings Limited (100% owned), and its 100% owned subsidiaries Westroads Limited, Hokitika Airport Limited, and Westland District Property Limited.

There were no changes in accounting policies. The specific disclosures included in the summary financial statements have been extracted from the full audited (unmodified opinion) annual report dated 22 November 2012. The Annual Report was prepared in accordance with generally accepted accounting practice for a public entity in New Zealand and fully complied with New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS). This summary has been prepared in accordance with FRS-43 Summary Financial Statements. Users of the summary financial statements should note that the information contained therein cannot be expected to provide as complete an understanding as provided by the full financial statements of the financial performance, financial position, cash flows and service performance measures of the Council and Group. The financial statements are presented in New Zealand dollars, rounded to the nearest \$000. The summary annual report was authorised for issue by the Mayor and Chief Executive on 12 December 2012. Copies of this reports can be obtained on the Council's website www.westlanddc.govt.nz or a hard copy from your local service centre or library.

Summary of Contingent Assets and Contingent Liabilities

Council and the Group had no contingent assets as at 30 June 2012. The Group had contingent liabilities as at 30 June 2012, the major item being performance bonds in favour of the Grey District Council. Council also participates in the National Provident Fund's Defined Benefit Plan contributors scheme. Additional details pertaining to Council's level of participation can be found in the 2011/12 Annual Report.

Summary of Related Party Transactions

Related party transactions are principally those between Council and Westland Holdings, Westroads Limited, Hokitika Airport and Westland District Property Company. A breakdown of these transactions can be located in the full 2011/12 Annual Report.

Council Revenue: Approximately \$1,490,000 Less than Budget.

This result was the net effect of

Activity	Explanation	Amount
TARGETED RATES	Metered water fees were lower than anticipated	(89,000)
COMMUNITY ASSISTANCE/FUNDING	There was a grant received by council on for the purpose of the construction of the Franz Health Centre	100,000
LAND & BUILDINGS	MDI Funding was received by council for the Regent Theatre (\$313,332), Westland Boy's Brigade (\$80,709) and Donovan's Store (\$16,009). The MDI funding received last year totalled (Regent Theatre) \$160,897. MDI funding for these projects was not anticipated in the 2011/12 budget	410,050
	There was a Capital Gain on Disposal of Land (land sold for more than carrying value) \$103,740 which was offset by a loss on disposal of land (land sold for less than carrying value) (\$368,913). This resulted in an overall loss on disposal.	(265,000)
PARKS & RESERVES	General Reserves Contributions from subdivisions not budgeted for	90,000
TRANSPORTATION	It was anticipated that all the remaining funding for the cycleway would be realised in the 2011/2012 year.	(2,050,000)
VESTED ASSETS	There were no assets vested with council this year, which reduced income	(200,000)
WATER SUPPLY	Subsidy Received for two water schemes	590,484
	Actual Metered Water Collected was more than anticipated	23,466
DIVIDEND	The dividends from subsidiaries was less than anticipated.	(100,000)

Council Expenditure: Approximately \$4,405,599 Greater than Budget.

This result was the net effect of:

Activity	Explanation	Amount
EMPLOYEE BENEFIT EXPENSE	A review of the organisations restructure in the 2011/12 financial year meant redundancies and a subsequent reduction in this expense	(14,437)
DEPRECIATION & AMORTISATION	Depreciation was higher than anticipated due to large capital works being completed and being brought into service the most significant of which include Ross Water treatment and Butlers Landfill as well as Transportation renewals	501,000
FINANCE COSTS	The interest rate swaps valuation (hedging of interest rates) was substantially lower at the end of 2011/12 than anticipated. Actual interest paid was also substantially higher than budgeted in 2011/12.	824,420
COMMUNITY ASSISTANCE/FUNDING	A contribution to the Franz Health Centre was not anticipated in the 2011/12 budget, however this is offset in the income as a grant for the same amount was received	100,000
COMMUNITY HALLS & BUILDINGS	MDI Funding was distributed to the Regent Theatre (\$313,332), Westland Boy's Brigade (\$80,709) and Donovan's Store (\$20,601). MDI funding for these projects was not anticipated in the 2011/12 budget	414,642
	The Pensioner association building, required repairs & maintenance as also did the Ross Memorial Hall. These were unanticipated Repairs & Maintenance and therefore were not budgeted in 2011/12.	16,000
	Heritage Park suffered a fire in the 2011/12 this resulted in costs associated with the clean up and rebuild. There was no provision in the budget for costs associated with fire.	10,000
WESTLAND BUSINESS UNIT	Depreciation costs and bank fees were costs that were not sufficiently budgeted for in the 2011/12	20,000
	An adjustment was required from the previous year for additional expenses associated with the business unit. (This relates to an internal loan which in turn showed a misstatement in the level of equity last year).	200,000
MUSEUM	Electricity costs, salaries and wages, insurance, retail purchases, photocopying and exhibition costs all contributed to the actual expenditure exceeding 2011/12 budget.	80,000
LAND & BUILDINGS	Ross Property incurred expenses directly related to the sale of property, which included the costs of commission, surveying, consultants fees and legal fees	70,828
	In 2011/12 land was sold at a loss (less than carrying value)	368,913
	Council paid some expenses on behalf of Westland District Property Company, Hokitika Airport and Westland Holdings, however these was later reimbursed by all companies	100,874
	Overhead allocations, and unanticipated costs for Rural Properties resulted in actual expenditure for this activity to be higher than budget	42,184
CEMETERIES	Contractor costs were higher than budget for the Hokitika Cemetery and Rural Cemeteries	34,214

RESOURCE MANAGEMENT	Due to a review of staff's level of experience and ability salaries and wages were increased to properly reflect this. The increase was however not budgeted for.	50,548
	Recoverable expenditure (which is carried by the activity in the completion of the Resource Consent) and an increase in overhead allocation increased actual expenditure against budget for this activity	40,442
INSPECTIONS & COMPLIANCE	Insurance Premiums, salaries and wages and legal fees expenses were all higher than anticipated in the budget	66,872
WATER SUPPLY	Residents of Hannah Clearing opting to take up council's offer of a loan for water tanks is the reason for the increased expenditure against budget.	79,536
WASTE WATER	Contractor costs associated with Franz wastewater due to ongoing issues with blockages, was the main contributor to the increased actual expenditure to budget. Also contributing to the increased actual costs were electricity and insurance for Hokitika wastewater.	83,620
WASTE MANAGEMENT	Waste incurred legal fees due to the renegotiation of the current waste management contract	116,268
	Due to a review of overhead allocations Waste Management's actual overhead's increased compared to budget	70,974
	Provision cost required for the capping of the Franz Josef landfill and associated costs for capping Hokitika landfill as well as recognising aftercare costs associated will all landfills owned by council increased actual expenditure compared to budget.	457,217
	Contractors Costs for Waste Management were also higher than anticipated	156,000
GOVERNANCE	This is due additional costs associated with consultants regarding the appointment of a new CEO and costs associated with producing the 2012/22 LTP, as well as increased insurance costs, the decision not to continue with upgrading council's IT all contributed to increased costs associated for this activity.	373,484
RATES PENALTIES	Rates penalties written off which were not previously included in other expenditure are now included	142,000

Significant Capital Expenditure Variances against Long Term Plan

Activity	Explanation	Amount
TRANSPORTATION	National Cycletrail which was due to be completed in the 2011/12 year still has stage one yet to be completed	(1,058,820)
	District Renewals identified in the 11/12 year of the 2009/19 LTCCP amounted to \$1,620,920 (Roothing Sealed Surface \$783,227 and Roothing Unsealed structure \$837,693). The variance of \$278,290 is due to the reduction in funding from NZTA which is a result of the Christchurch Earthquake.	(1,058,820)
	Due to funding being revoked from NZTA on some projects, Hau Hau Road Widening will no longer be done in the foreseeable future	(529,410)
COMMUNITY HALLS & BUILDINGS	It was identified that the Ross Playgroup's building was no longer in a suitable condition to be used, so Council resolved to use money from the sale of land at Ross to fund the building of another building. This project was not identified in the 2009/19 LTCCP.	93,223
WATER SUPPLY	Hokitika Lakeline Pipe Replacement project identified in the 2011/12 year of the 2009/19 LTCCP was not completed as at 30 June 2012.	(739,018)
	Water Supply Renewals (Hokitika \$66,183, Harihari \$10,583, Whataroa \$3,540, Fox \$20,954, intended renewals per budget was \$58,000	43,260
	Ross Water Treatment Plant identified in the 2009/19 LTCCP (Budget \$600,000) was completed in the 2011/12 financial year. The reasons for the variance of \$145,083 is due to timing of recognising the need for and then subsequent changes in development and requirements of the plant.	745,083
	Franz Josef New Intake project was due for completion in 2012/13 per the 2009/19 LTCCP however it became obvious this project needed to be completed in 2011/12	310,391
WASTEWATER	Franz Josef new Mains and Pump Station identified in the 2009/19 LTCCP were completed in 2011/12 under budget. \$325,000 (budget)	320,000
	The desludging of the Hokitika ponds identified in the 2010/11 year of the 2009/19 LTCCP (Budget \$204,600) was also completed in 2011/12	299,419
STORMWATER	Jollie Street mains extension identified in the 2011/12 year of the 2009/19 LTCCP has been deferred until 2012/13	(158,361)
	Rolleston Street Pump Station identified in the 2010/11 year of the 2009/19 LTCCP was completed in 2011/12	178,209
WASTE MANAGEMENT	Completion of Butlers Refuse Site (This project was scheduled for completion in the 2010/11 year of the 2009/19 LTCCP with a total budget of \$1,017,000). The reasons for the variance to budget was mainly due to timing and the increases in costs, changes in legislation as to how landfills are to be managed since the need for additional landfill needs were identified in the LTCCP.	1,848,495
	Hokitika Transfer Station was identified for completion in the 2009/10 year of the 2009/19 LTCCP (budget \$400,00) however was completed in 2011/12. The reasons for the variance to budget was mainly due to timing and the increases in costs in the three years from budget to completion.	781,196
GOVERNANCE	A proposed shared IT service project was scrapped in 2011/12	(300,000)

SUMMARY COST OF SERVICES

FOR THE YEAR ENDED 30 JUNE 2012

	COUNCIL		
	2012	2012	2011
	ACTUAL \$000	BUDGET \$000	ACTUAL \$000
Income			
Governance	4	17	55
Planning for Our Community	776	767	710
Transportation	4,128	7,013	3,563
Water Supplies	693	14	546
Stormwater and Wastewater)	58	66	77
Solid Waste Management	203	372	63
Other Operational Activities	467	12	324
Promoting & Supporting Our Community	2,234	1,547	2,120
Total Activity Income	8,563	9,807	7,458
Westland Holdings Limited	34	0	37
Petrol Tax	126	115	121
Interest	183	420	200
Dividends	100	240	300
General Rates	4,619	4,240	4,499
Rates Penalties	267	160	256
Targeted Rates	2,571	2,576	2,203
Metered Water	1,057	1,142	912
Westland District Properties Limited	45	0	0
Subvention payment	105	320	84
Total income	17,670	19,019	16,069

	COUNCIL		
	2012	2012	2011
	ACTUAL \$000	BUDGET \$000	ACTUAL \$000
Expenditure			
Interest paid and bank charges	660	327	388
Loss on fair value of derivative financial instrument	430	0	47
Rates written off & discounts	215	76	222
Governance	753	697	796
Planning for Our Community	1,481	1,323	1,405
Transportation	5,295	5,185	4,855
Water Supplies	1,987	1,907	1,812
Stormwater and Wastewater	1,206	1,108	1,096
Solid Waste Management	2,335	1,535	1,323
Other Operational Activities	976	133	788
Promoting & Supporting Our Community	4,704	3,428	4,086
Westland Holdings Limited	47	0	0
Westland District Properties Limited	34	0	37
Total operating expenditure	20,123	15,718	16,855
Net Surplus/(Deficit) before tax	(2,453)	3,301	(786)

SUMMARY OF PERFORMANCE MEASURES FOR PROMOTING AND SUPPORTING THE COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
LIBRARY		
Opening hours are at least 44 hours and up to 52 hours in 2009-2011 per 6 day week.	55 Hours	Yes
Increased use of Library Facilities from 2011 3,528 members & 88,001 issues	3,626 members & 88,785 issues	Yes
Quality of Library has improved in terms of clean, safe environment, wide range of books & formats to choose from. Gauged by customer satisfaction survey with a 90% target	89%	No
At least 5 special programmes offered at the library per annum	11 programmes	Yes
The library hosts at least 13 groups per year.	30 Groups	Yes
SAFER COMMUNITY COUNCIL		
90% satisfaction with level of support given to target community group (Safer Community Council)	99%	Yes
Number of Crimes Reduced on previous years	Family violence, burglary reported offences and traffic crashes increased	No
CEMETERIES		
At least 70% of customers feel safe in cemetery grounds	76%	Yes
Headstone Structural Repair Programme has been instigated.	Not yet started	No
At least 70% of customers satisfied that information pertaining to the cemeteries is responded to promptly.	76%	Yes
100% Complaints pertaining to the cemetery grounds are responded to within 5 working days	No Complaints	Yes
100% of Standards of Burial are adhered to Burial & Cremation Act 1964.	100%	Yes
At least 70% of customers are satisfied with state of cemetery grounds	76%	Yes
ELDERLY HOUSING		
100% of Tenants feel safe in their units	100%	Yes
95% of Tenants are satisfied with the living conditions of the units	100%	Yes

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
100% of maintenance or complaints responded to within 7 days	100%	Yes
SWIMMING POOLS		
Minimum Season to be October to April and Maintain Current Hours	Closure in Jul to Aug	Yes
Pool Temperature is maintained between 27.5 & 28.5° Celsius	27-28.5° Celsius	No
Maximise use of Hokitika Swimming Pool (increasing pool usage by 1% pa)	17.2% decrease	No
Offering a minimum of 5 swimming courses each year	6 Courses Offered	Yes
Ensuring that the swimming water is safe	99% compliant	No
Maintaining accreditation of Swimming pool guidelines by providing lifeguards.	Accreditation Maintained	Yes
COMMUNITY ASSISTANCE FUNDING		
Advertising of Grants Available occurs at least four times a year.	Adverts 4 times pa	Yes
Number of groups applying for community funding to be at least 30	11 applications received	No
COMMUNITY HALLS & BUILDINGS		
100% of community buildings have current WOF	100%	Yes
At least 80% of the community are satisfied that the Community Halls are appropriate for the communities' needs	51%	No
100% of Complaints received are attended to within 3 working days	100%	Yes
PARKS & RESERVES		
Number of complaints regarding the appearance of reserves kept at nil.	1	No
At least 80% of the customers find the reserves a pleasant and enjoyable place.	68%	No
Number of closures for sports grounds are nil	Number 1 ground at Cass Square was closed for all July and August. 2 day closure in 2010/11	No
Maintaining Nil reported injuries in the playgrounds.	Nil	Yes
Wildfoods festival committee satisfied with Cass Square Venue.	Satisfied	Yes

SUMMARY OF PERFORMANCE MEASURES FOR PROMOTING AND SUPPORTING THE COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
LAND & BUILDINGS		
Land & Buildings are well maintained per the asset management report with a 100% completion rate	Achieved	Yes
100% of Commercial Buildings have a current WOF	100%	Yes
Return on Rental of Land & Buildings is at market rate	Market review not done	No
Occupancy rates of Land & Buildings is greater than 95%	100%	Yes
All complaints regarding the Land & Buildings are responded to within 3 working days	2 of 3 complaints were responded to within 3 working days	No
WESTLAND BUSINESS UNIT		
i-Site increases visitor numbers by 5% per year	51,951 enquires	No
Events run by the Westland Business Unit are successful & profitable, by ticket sales	Ticket sales were adversely affected due to Canterbury earthquake	No
Promotion coordinated between stakeholders	Not measured	No
Operate the Westland Business Unit at a surplus	Deficit of \$136,390	No

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
CIVIL DEFENCE		
At least 2 civil defence exercises are held each year.	1 exercise held	No
Civil Defence has at least 50 Volunteers	50 Volunteers	Yes
At Least 12 School Visits / Community Groups	14 Visits	Yes
Standard Operating Procedures are reviewed annually and signed off	Not Completed	No
Civil Defence plans updated annually and on website	Yes	Yes
At least 50% of residents are prepared for a civil defence emergency	65%	Yes
RURAL FIRE		
Less than 6 hectares are affected by rural fire	<1 Hectare was affected	Yes
Number of Fire Callouts per Annum	2 call outs	Yes
Fire permits issued should be at least 200	192 permits issued	No
Equipment complies with NRFA audits	Not compliant	No
Number of training sessions is at least 2 per year.	9 Training Sessions	Yes
TRANSPORTATION		
At least 30 kms per year have waterproof sealing applied each year	28.7kms was completed	No
Roading Survey Data for Westland roads compares favourable with national average		
- > Smooth Travel Exposure National Average 87.6%	96%	Yes
- < 150 NAASRA counts. National Average 9.5%	5.00%	No
- > Pavement Integrity Index, National Average 94.2%	94.50%	Yes
- > Surface Condition Index, 97.7%	98.50%	Yes
Audits of the roading network undertaken by NZ Transport Agency confirm that roading network is of a satisfactory condition.	Good standard	Yes
Reduce percentage of sub-standard streetlights by 2% per year	Not Started	No

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
Reduce kerb and channel asset with defects to 3%	4.80%	No
Reduce to <3% footpath having a work priority in excess of medium/high.	10.4% of footpath are in excess medium/high	No
Increase the number of sealed roads per annum by at least 1 km	Not commenced	No
Ensure all bridges are capable of carrying Class 1 loads	All Capable	Yes
Ensure all bridge structures are inspected for future maintenance	Inspected per programme	Yes
Number of Road Crash fatalities to be less than 4 pa.	7 Fataals	No
Maintain Jackson Bay Wharf within the approved budget and response to complaints within 10 working days	On Budget, No Complaints	Yes
WATER SUPPLY		
100% of water supply interruptions are restored within 12 hours of notification	100%	Yes
100% of pump failures responded to within 5 hours of alarm	No pump failures	Yes
At least 24 hours notification to customers of planned water supply shutdown	5 planned shutdowns, all were within the 24 hour notification period	Yes
Less than 3 burst water mains or leaks per 10 kms of pipeline	17 Bursts or leaks reported	No
At least 96% of fire hydrants comply to NZ Fire Service Code of Practice	Kumara and Kanieri not achieved	No
No Water supply restrictions are imposed	2 restrictions imposed	No
Minimum of 24 hours water storage available	All water storage facilities have more than 24 hours available	Yes
Achieving the water supply treatment projects outlined in the LTCCP for 09/19	1 Project underway	Yes
100% of water supply quality testing is done in accordance with Drinking Water Standards	100%	Yes
100% of requests for service concerning water supply are responded to within 5 working days	50 requests	Yes
New Connections installed within 15 working days of request	5 new connections installed	Yes
WASTE WATER & STORMWATER		
At least 90% of waste water disruptions are rectified within 12 hours of notification	100%	Yes
Less than 3 blockages for waste water occurs per year.	28 Blockages	No

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
Customers affected by planned interruptions to waste water notified at least 24 hours prior	No planned interruptions	Yes
Less than 5 instances of waste water overflows occur per year	17 overflows occurred	No
Overflows of waste water due to pump failure responded to within 5 hours of alarm or other notification	100% for 5 pump failures	Yes
100% Compliance with conditions on resource consents for discharge to environment for waste water	Currently Council is not complying	No
100% of customer service requests concerning waste water are dealt with within 5 working days	100%	Yes
New wastewater connections installed within 15 working days of request	100% for 2 new connections	Yes
Obtain high level subsidy from Ministry of Health for wastewater scheme	Subsidies no longer available	No
No flooding occurred above floor level (stormwater)	Nil	Yes
Less than 5 Street closures due to flooding (stormwater)	2 streets closed	Yes
No flooding of private properties due to rainfall.	No flooding occurred	Yes
Achievement of Capital works programme in LTCCP - Rolleston Street Pump Station	Achieved	Yes
Less than 3 stormwater pump failures per year.	No pump failures	Yes
100% of stormwater blockages cleared within 1 hour of reporting in Hokitika and 5 hours in other townships	No Blockages	Yes
Surface flooding responded to within 2 hours of report	Achieved	Yes
100% of complaints concerning flooding responded to within 5 working days	100%	Yes
New Connections installed within 15 working days of request	100% for 2 new connection requests	Yes
SOLID WASTE		
Customer satisfaction over fortnightly solid waste collection (Complaints are reduced 10% pa).	No Complaints	Yes
Customer satisfaction over fortnightly recycling collection (Complaints are reduced 10% pa).	No Complaints	Yes
Waste management sites open to the public at specified hours & good service provided	Sites open and no complaints	Yes
100% compliance with conditions of resource consents requirements for solid waste management	No abatement notices issued	Yes
An increase of at least 5% per year in waste tonnes being recycled	722 tonnes recycled	No

SUMMARY OF PERFORMANCE MEASURES FOR PLANNING FOR OUR COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
ANIMAL CONTROL		
100% of complaints regarding dogs are responded to within 1 working day	95%	No
95% of the public are satisfied with the animal control service	38%	No
All information relating to dogs will conform with the National Dog Database	100%	Yes
RESOURCE MANAGEMENT		
100% of non-notified resource consents are processed within the timeframes of the Act	97%	Yes
100% complaints concerning Resource Consents are responded to within 10 days	100%	Yes
A work plan is developed on changes required to the District Plan	Not Started	No
INSPECTIONS & COMPLIANCE		
100% of LIMs are processed within 10 working days	100%	Yes
100% of fast-track LIMs are processed within 3 working days	100%	Yes
100% of applications for Building Consents, LIM and PIMs are processed within the statutory timeframe	98%	Yes
100% of walk in customers satisfied with Advice from Building Department	48%	No
100% of licensed premises for food & liquor are inspected once a year	98%	No
100% of complaints regarding poor food quality are responded to within 3 working days	100%	Yes
Working with Police & Community Public Health to reduce Negative impacts of alcohol abuse with quarterly meetings held.	One meeting held	No

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
At least 6 visits to schools and 3 to community groups per year on waste minimisation	No school visits or community group this year.	No
Less than 4 complaints per year regarding waste facilities being unsafe	No Complaints	Yes
Reduce tonnage by 10% pa of waste disposed of to district landfills	30% to 2,383 tonnes	Yes
PUBLIC TOILETS		
Less than 5 complaints per year regarding public toilet facilities	3 complaints	Yes
Customer satisfaction with the public toilet facilities is at least 80%	63%	No
TOWNSHIP DEVELOPMENT		
At least 70% of communities are satisfied with their community township development plan	39%	No
Consultation occurs with each plan and projects completed to schedule	Some consultation undertaken	No
Consultation with community completed by 2011 and plan by 2019 for Aviation Strategy	Council yet to resolve to proceed with strategy	N/A

SUMMARY OF PERFORMANCE MEASURES FOR PROVIDING LEADERSHIP FOR OUR COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
100% of Council meetings must be advertised at least 10 working days before each meeting	100%	Yes
All Annual Plans & Reports must be adopted using special consultative process	2012/22 LTP and 2012/13 Annual plan was adopted within timeframe using special consultative process	Yes
At least 80% of residents must feel they have some influence in decision making	15%	No
At least 90% of items on the agenda are conducted in open meetings	92%	Yes
2010/11 Annual Report must be adopted within statutory requirements	Achieved	Yes
100% of LGOIMA requests are complied within the statutory deadline of 20 working days	92%	No

AUDIT REPORT

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

Independent Auditor's Report

To the readers of Westland District Council and group's summary of the annual report for the year ended 30 June 2012

We have audited the summary of the annual report (the summary) as set out on pages 1 to 11, which was derived from the audited statements in the annual report of the Westland District Council (the District Council) and group for the year ended 30 June 2012 on which we expressed an unmodified audit opinion in our report dated 22 November 2012.

The summary comprises:

- the summary balance sheet as at 30 June 2012, and summaries of the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and other explanatory information; and
- the summary of the District Council and group's non-financial performance information and summaries of other information contained in its annual report.

Opinion

In our opinion, the information reported in the summary complies with FRS-43: Summary Financial Statements and represents, fairly and consistently, the information regarding the major matters dealt with in the annual report.

Basis of opinion

The audit was conducted in accordance with the Auditor General's Auditing Standards, which incorporate the International Standards on Auditing (New Zealand).

The summary and the audited statements from which they were derived, do not reflect the effects of events that occurred subsequent to our report dated 22 November 2012 on the audited statements.

The summary does not contain all the disclosures required for audited statements under generally accepted accounting practice in New Zealand. Reading the summary, therefore, is not a substitute for reading the audited statements in the annual report of the District Council and group.

Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary in accordance with FRS-43: Summary Financial Statements. We are responsible for expressing an opinion on the summary, based on the procedures required by the Auditor General's auditing standards and the International Standard on Auditing (New Zealand) 810: Engagements to Report on Summary Financial Statements.

Other than in our capacity as auditor of the annual report, issuing an auditor's report to the Council's bond trustees, and auditing the long term plan, we have no relationship with or interests in the District Council or any of its subsidiaries.



John Mackey
Audit New Zealand
On behalf of the Auditor-General
Christchurch, New Zealand
12 December 2012

Matters relating to the electronic presentation of the summary audited financial statements, non-financial performance information and the other requirements

This audit report relates to the summary financial statements, non-financial performance information and the other requirements of Westland District Council and group for the year ended 30 June 2012 included on the Westland District Council's website. The Council is responsible for the maintenance and integrity of the Westland District Council's website. We have not been engaged to report on the integrity of the Westland District Council's website. We accept no responsibility for any changes that may have occurred to the summary financial statements, non-financial performance information and the other requirements since they were initially presented on the website.

The audit report refers only to the summary financial statements, non-financial performance information and the other requirements named above. It does not provide an opinion on any other information which may have been hyperlinked to or from the summary financial statements, non-financial performance information and the other requirements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the audited summary financial statements, non-financial performance information and the other requirements as well as the related audit report dated 12 December 2012 to confirm the information included in the audited summary financial statements, non-financial performance information and the other requirements presented on this website.

Legislation in New Zealand governing the preparation and dissemination of financial information may differ from legislation in other jurisdictions.