



# SUMMARY OF ANNUAL REPORT FOR 2009/2010

## MAYOR & CHIEF EXECUTIVE'S REPORT

Welcome to the Summary Annual Report of the Westland District Council for the year 1st July 2009 to 30th June 2010. Copies of this Summary Annual Report and the full 2009/2010 Annual Report can be found on the Council's website [www.westland.govt.nz](http://www.westland.govt.nz) or in hard copy at your local library.

Council embarked on a project to develop cycle trails throughout Westland as part of a National initiative. The West Coast Regional Council agreed to assimilate the cycle trail concepts from the Region to develop an application package for access to central Government funds. The application for funding was successful and the project is now underway for a trail from Greymouth to Ross. Work has begun on a funding application which is hoped to be approved from Development West Coast in the 2010/2011 year.

Westland leads the country in formally opposing the aerial discharge of 1080 poison, while continuing to support the possum control programme. Following our lead other Councils have moved to formalise their views in opposition.

In July/August of 2009, Council commissioned the National Research Bureau's Communitrak survey to seek public opinion of Council's performance and to communicate its decisions and programmes to residents and ratepayers throughout Westland. The advantages and benefits of this are twofold; firstly, Council now has the National Average and Peer Group Average comparisons against which to analyse perceived performance, and secondly, Council has now introduced questions reflecting areas of interest to Westland District residents.

Resident satisfaction is a key performance measure for many Council services. Targets are set in the Annual and Long Term Council Community Plans (LTCCP) and survey results are reported in the Annual Report.

A total of 401 people participated in the survey with a maximum margin of error of 4.9%. The survey was undertaken by telephone.

The most highly rated service was Parks and Reserves while the most lowly rated service was Dog Control.

While the survey was carried out early in the 2009/10 year, we believe that the results are relevant for the full year because there were no major changes to levels of service during the financial year as standards and policies were not changed. Processes followed either remained the same or improved and there were few staff changes during the year.

In the 2009/10 year Council reviewed its levels of service with each township across the District. Detailed feedback from those meetings was invaluable in building relationships within each township. Council formed a Technical Assessment Group which reviewed the commercial rating system. The recommendations will feed into the 2011/12 annual plan. Council is also currently reviewing the District Plan.

In the 2009/10 year Council completed a number of projects associated with water in an endeavour to continually improve water quality. The most significant project was the completion of the Harihari water treatment plant, greatly improving the water quality. Franz Josef waste water is in the process of receiving a new pump station. The Hoffman street pump station identified in the LTCCP capital projects for the 2009/10 year was completed on time. Council has also completed replacing mains in Hokitika. Waste management: rural transfer stations have now been completed and Council still continues to offer a glass collection to the Hokitika area. The Hokitika Gorge public toilets have been also been completed. As always you are invited to contribute your thoughts and ideas as we continually work towards improving Westland and addressing key issues of the community.

Kind regards

**Maureen Pugh**  
Mayor

**Robin Reeves**  
Chief Executive Officer

30 November 2010

## **Notes to the Financial Statements**

### **Basis of Preparation**

Council has prepared the summary financial statements in order to provide users with an overview of the performance of Council and Group. The Group figures include Westland District Council and its subsidiaries Westland Holdings Limited (100% owned), and its 100% owned subsidiaries Westroads Limited, Hokitika Airport Limited, Westland Wilderness Trust and Westland District Property Limited.

There were no changes in accounting policies, however Council has adopted revisions to the accounting standards NZIAS 1, Presentation of Financial Statements and NZIFRS 7, Financial Instruments Disclosures. These changes only had a presentational or disclosure effect. The specific disclosures included in the summary financial report have been extracted from the full audited (unqualified opinion) annual report dated 1 November 2010. The Annual Report was prepared in accordance with generally accepted accounting practice as a public entity in New Zealand and fully complied with New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS). Users of the summary financial statements should note that the information contained therein cannot be expected to provide as complete an understanding as provided by the full financial statements of the financial performance, financial position, cashflows and service performance measures of the Council and Group. The financial statements are presented in New Zealand dollars, rounded to the nearest \$000.

### **Summary of Contingent Assets and Contingent Liabilities**

Council and the Group had no contingent assets as at 30 June 2010. The Group had contingent liabilities as at 30 June 2010, the major item being performance bonds in favour of the Grey District Council. Council also participates in the National Provident Fund's Defined benefit Plan contributors scheme. Additional details pertaining to Council's level of participation can be found in the 2009/10 Annual Report.

### **Summary of Related Party Transactions**

Related party transactions are principally those between Council and Westland Holdings, Westroads Limited and Hokitika Airport. A breakdown of these transactions can be located in the full 2009/10 Annual Report.

### **Events after the balance sheet date**

As stated in the 2010/11 Annual Plan, a CCO was set up to commence on 1 July 2010. Westland District Property Limited (WDPL), was established in May 2010 to manage a portfolio of Council's property. This does not include any strategic assets. There are two schedules which were transferred, Schedule 1 - Freehold Land with no restrictions and Schedule 2 - Land to be Transferred to WDPL for management purposes. The fair market value of schedule 1 is \$2,304,000. The fair market value of schedule 2 is \$4,825,000 (which is still owned by Council).

The Westland Wilderness Trust was also approved to receive \$3,200,000 from central government but this is still yet to be finalised.

There were no events between the date of authorisation for issue of the full financial statements and the date of the summary financial statements being authorised for issue that required disclosure.

# STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2010

	COUNCIL			GROUP	
	2010 ACTUAL \$000	2010 BUDGET \$000	2009 ACTUAL \$000	2010 ACTUAL \$000	2009 ACTUAL \$000
<b>Income</b>					
Rates Revenue	7,156	7,246	6,602	7,001	6,513
Vested Assets Income	1,132	500	237	1,132	237
Other Revenue	7,246	7,919	7,388	14,070	13,155
Gain / (Loss) on Investment Property	200	0	0	200	0
<b>Total Income</b>	<b>15,735</b>	<b>15,664</b>	<b>14,227</b>	<b>22,403</b>	<b>19,905</b>
<b>Expenditure</b>					
Employee Benefit Expenses	3,112	3,008	2,839	7,258	6,508
Depreciation and Amortisation	4,259	3,497	3,742	5,394	4,708
Other Expenses	7,563	6,845	7,989	8,175	8,400
Finance Costs	367	210	460	539	660
Other Losses	4	0	59	14	176
<b>Total Operating Expenditure</b>	<b>15,305</b>	<b>13,560</b>	<b>15,089</b>	<b>21,380</b>	<b>20,452</b>
<b>(Deficit)/Surplus before Tax</b>	<b>430</b>	<b>2,104</b>	<b>(862)</b>	<b>1,023</b>	<b>(547)</b>
Income Tax Expenses	21	0	108	530	227
<b>(Deficit)/Surplus after Tax</b>	<b>409</b>	<b>2,104</b>	<b>(970)</b>	<b>493</b>	<b>(774)</b>
<b>Add Other Comprehensive Income</b>					
Gain on property revaluations	0		40,155		40,155
Financial assets at fair value through other comprehensive income	129	0	101	129	101
<b>Total Comprehensive Income</b>	<b>538</b>	<b>2,104</b>	<b>39,286</b>	<b>622</b>	<b>39,482</b>

REVENUE: \$70,000 GREATER THAN BUDGET

This result was a net affect of:

\* **Rates Income**

General rates actual income was \$86,000 greater than budgeted due to an increased number of revaluations and subdivisions. This increase was tempered by a \$176,000 decrease in actual income for targeted rates.

\* **Gains / Losses on Investment Property**

A revaluation of The Three Mile Sawmill resulted in a \$200,000 income gain.

\* **Income from Activities & Vested Assets**

Overall activities actual income was \$673,000 less than budget, due mainly to land sales not eventuating. This result was netted by vested assets returning actual income \$632,000 more than budget.

EXPENDITURE \$1,745,000 GREATER THAN BUDGET

\* **Resource Management.**

Consultants and legal fees concerning specialised consents and a judicial review were the main reason for the \$62,670 increase in actual expenses over budget.

\* **Westland Business Unit**

Actual expenditure was \$223,563 over budget. This was the result of the effects of a change in location including increased hours and additional staff. The scale of these changes had not been anticipated when the LTCCP had been prepared, however an adjustment has been made in the 2010/11 annual plan.

\* **Library**

Actual expenditure was \$34,940 over budget due to the higher depreciation expense on the new building.

\* **Parks and Reserves**

Actual expenditure was \$136,801 over budget due to additional actual expenditure in repairs & maintenance, contractors, overheads and asset disposal (pavillion demolished).

\* **Transportation**

Depreciation actual expenditure was \$261,690 over budget due to the fact of the revaluation being underestimated.

\* **Water Supply.**

Actual expenditure was \$277,181 over budget. This was mainly due to a Chlorine spill at the Hokitika Pump site.

\* **Waste Management**

Actual expenditure was \$239,278 higher than budget due to higher than anticipated expenses for additional activities completed by a contractor.

\* **Overheads**

Costs associated with producing the LTCCP were the main reason for expenditure to be \$100,000 over budget.

# STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2010

	COUNCIL			GROUP	
	2010 ACTUAL \$000	2010 BUDGET \$000	2009 ACTUAL \$000	2010 ACTUAL \$000	2009 ACTUAL \$000
<b>Equity at the beginning of the year</b>	<b>385,055</b>	<b>344,533</b>	<b>345,769</b>	<b>386,005</b>	<b>346,523</b>
Add total Comprehensive Income for Year	538	2,104	39,286	622	39,482
<b>Equity at the end of the year</b>	<b>385,593</b>	<b>346,637</b>	<b>385,055</b>	<b>386,627</b>	<b>386,005</b>

# STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2010

	COUNCIL			GROUP	
	2010 ACTUAL \$000	2010 BUDGET \$000	2009 ACTUAL \$000	2010 ACTUAL \$000	2009 ACTUAL \$000
Current assets	6,125	8,254	7,309	8,031	9,310
Non Current assets	390,928	350,868	387,873	393,292	390,283
<b>Total assets</b>	<b>397,052</b>	<b>359,122</b>	<b>395,182</b>	<b>401,322</b>	<b>399,593</b>
Current liabilities	4,869	2,477	3,434	6,307	6,319
Non-current liabilities	6,590	10,008	6,693	8,388	7,269
<b>Total liabilities</b>	<b>11,459</b>	<b>12,485</b>	<b>10,127</b>	<b>14,695</b>	<b>13,588</b>
<b>Equity</b>	<b>385,593</b>	<b>346,637</b>	<b>385,055</b>	<b>386,627</b>	<b>386,005</b>
Retained earnings	154,434	158,176	159,350	155,467	160,300
Restricted reserves	2,884	157	(2,689)	2,884	(2,689)
Revaluation reserve	228,275	188,304	228,394	228,275	228,394
<b>Total ratepayer's equity</b>	<b>385,593</b>	<b>346,637</b>	<b>385,055</b>	<b>386,627</b>	<b>386,005</b>

## SIGNIFICANT CAPITAL VARIANCES

### Land & Buildings

Actual new assets amounting to \$337,781 relate largely to the purchase of the Three Mile Sawmill costing \$301,000.

### \* Community Township Planning

Capital expenditure was \$133,197 over budget due mostly to the Hokitika Concept plan which spans a five year period.

### \* Water Supply

Actual expenditure was \$416,922 less than budget as a number of projects scheduled for completion in the 2009/2010 year are still ongoing. These are included in work in progress.

### \* Storm Water

Two major capital expenditure projects completed this year were the Hoffman Street Pump station and the Hokitika Mains Replacement.

- \* **Waste Water**  
The project at Franz Josef for new mains and a pump were scheduled for 2013/2014 in the LTCCP. However, with new facilities within the township being developed, this project was moved forward.
- \* **Waste Management**  
Work on the transfer stations in Hokitika and Butlers is still ongoing, hence capital expenditure being \$724,154 under budget. The five new rural transfer stations recognised in the LTCCP have been completed.
- \* **Public Toilets**  
The Hokitika Gorge Toilets identified in the LTCCP as a capital expense were completed \$37,012 over budget. The effluent disposal system was more expensive than anticipated.

- \* **Westland Business Unit**  
The refurbishment of space for the Isite at the Council Building previously occupied by the Library has been completed.

#### WORK IN PROGRESS

- \* Work in progress significant projects include: Butlers Refuse site, Hokitika Transfer Station and Ross Water Treatment plant.

#### BORROWING

- \* The bank overdraft has increased while Council is investigating other funding options i.e. possible issuing bonds or using bank debt. The additional funds were required to fund key capital projects outlined in the 2009/2019 LTCCP.

## STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2010

	COUNCIL			GROUP	
	2010 ACTUAL \$000	2010 BUDGET \$000	2009 ACTUAL \$000	2010 ACTUAL \$000	2009 ACTUAL \$000
Net cash from operating activities	3,286	5,160	2,957	4,836	4,423
Net cash from investing activities	(4,972)	(6,097)	(4,091)	(6,194)	(5,674)
Net cash from financing activities	(10)	1,415	457	(865)	643
<b>Net(decrease)/increaseincash,cashequivalentsand bank overdrafts</b>	<b>(1,696)</b>	<b>478</b>	<b>(677)</b>	<b>(2,223)</b>	<b>(608)</b>

# SUMMARY COST OF SERVICES FOR THE YEAR ENDED 30 JUNE 2010

	COUNCIL		
	2010 ACTUAL \$000	2010 BUDGET \$000	2009 ACTUAL \$000
<b>Income</b>			
Governance	20	0	30
Planning and Regulatory	646	696	585
Roading	4,182	4,526	2,988
Water Supplies	111	762	41
Stormwater and Wastewater	58	106	123
Solid Waste Management	56	0	147
Other Operational Activities	93	1	9
Community Services*	2,420	3,126	2,611
<b>Total Activity Income</b>	<b>7,586</b>	<b>9,217</b>	<b>6,534</b>
Westland Holdings Limited	20	0	8
Petrol Tax	113	115	116
Interest	234	367	465
Dividends	251	165	292
General Rates	4,322	3,595	4,376
Rates Penalties	158	160	119
Targeted Rates	1,879	1,995	1,430
Metered Water	882	942	768
Gains/(losses) on Investment Property	200	0	0
Subvention payment	90	105	120
<b>Total income</b>	<b>15,735</b>	<b>16,660</b>	<b>14,228</b>
<b>Expenditure</b>			
Interest paid and bank charges	317	281	437
Loss on fair value of derivative financial instrument	50	0	23
Rates written off	75	75	90
Governance	694	610	788
Planning and Regulatory	1,425	1,248	1,555
Roading	3,911	4,542	4,686
Water Supplies	1,746	1,554	1,399
Stormwater and Wastewater	1,300	964	917
Solid Waste Management	1,107	868	1,134
Other Operational Activities	525	354	52
Community Services*	4,136	4,060	4,000
Westland Holdings Limited	20	0	9
<b>Total operating expenditure</b>	<b>15,305</b>	<b>14,556</b>	<b>15,090</b>
<b>Net Surplus/(Deficit) before tax</b>	<b>430</b>	<b>2,104</b>	<b>(862)</b>

# SUMMARY OF PERFORMANCE MEASURES FOR PROMOTING AND SUPPORTING THE COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
<b>LIBRARY</b>		
Opening hours are at least 44 hours and up to 52 hours in 2009-2011 per 6 day week.	51 Hours	Yes
Increased use of Library Facilities 3,200 members & 70,000 issues	3,367 members & 86,739 issues	Yes
Quality of Library has improved in terms of clean, safe environment, wide range of books & formats to choose from. Gauged by customer satisfaction survey with a 90% target	96% & 95%	Yes
At least 5 special programmes offered at the library per annum	5 programmes	Yes
The library hosts at least 13 groups per year.	20 Groups	Yes
<b>SAFER COMMUNITY COUNCIL</b>		
90% satisfaction with level of support given to target community group (Safer Community Council)	No Survey Completed	No
Number of Crimes Reduced on previous years (Safer Community Council)	Family Violence Increased	No
At least 70% of customers feel safe in cemetery grounds	75%	Yes
Headstone Structural Repair Programme has been instigated.	No yet started	No
<b>CEMETERIES</b>		
At least 70% of customers satisfied that information pertaining to the cemeteries is responded to promptly.	75%	Yes
100% Complaints pertaining to the cemetery grounds are responded to within 5 working days	No Complaints	Yes
100% of Standards of Burial are adhered to Cemeteries & Cremations Act 1964.	100%	Yes
At least 70% of customers are satisfied with state of cemetery grounds	91%	Yes
<b>ELDERLY HOUSING</b>		
100% of Tenants feel safe in their units	100%	Yes
95% of Tenants are satisfied with the living conditions of the units	95%	Yes
100% of maintenance or complaints responded to within 7 days	100%	Yes
<b>SWIMMING POOLS</b>		
Minimum Season to be October to April and Maintain Current Hours	Closure in Aug to Sep	No
Pool Temperature is maintained between 27.5 & 28.5° Celsius	28.5° Celsius	Yes
Maximise use of Hokitika Swimming Pool (increasing pool usage by 1% pa)	22% reduction	No
Offering a minimum of 5 swimming courses each year	6 Courses Offered	Yes
Ensuring that the swimming water is safe	99.5% compliant	Yes
Maintaining accreditation of Swimming pool guidelines by providing lifeguards.	Accreditation Maintained	Yes
<b>COMMUNITY ASSISTANCE FUNDING</b>		
Advertising of Grants Available occurs at least four times a year.	Adverts 4 times pa	Yes

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
Number of groups applying for community funding to be at least 30	41 applications received	Yes
100% of community buildings have current WOF	100%	Yes
At least 80% of the community are satisfied that the Community Halls are appropriate for the communities needs	54%	No
100% of Complaints received are attended to within 3 working days	No Complaints	Yes
Number of complaints regarding the appearance of reserves kept at nil.	Nil	Yes
At least 80% of the customers find the reserves a pleasant and enjoyable place.	83%	Yes
Number of closures for sports grounds are nil	Nil	Yes
Maintaining Nil reported injuries in the playgrounds.	Nil	Yes
Wildfoods festival committee satisfied with Cass Square Venue.	Satisfied	Yes
<b>LAND &amp; BUILDINGS</b>		
Land & Buildings are well maintained per the asset management report with a 100% completion rate	Plans not Complete	No
100% of Commercial Buildings have a current WOF	100%	Yes
Return on Rental of Land & Buildings is at market rate	Market review not done	No
Occupancy rates of Land & Buildings is greater than 95%	100%	Yes
All complaints regarding the Land & Buildings are responded to within 3 working days	7 complaints responded to within 3 working days	Yes
<b>WESTLAND BUSINESS UNIT</b>		
Isite increases visitor numbers by 5% per year	49%	Yes
Events run by the Westland Business Unit are successful & profitable, by ticket sales	Maintained same level of ticket sales as last year	Yes
Promotion coordinated between stakeholders	Survey not completed	No
Operate the Westland Business Unit at a surplus	Surplus of \$113,852	Yes



## SUMMARY OF PERFORMANCE MEASURES FOR PROVIDING ESSENTIALS FOR OUR COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
<b>CIVIL DEFENCE</b>		
At least 2 civil defence exercises are held each year.	2 Exercises Held	Yes
Civil Defence has at least 50 Volunteers	50 Volunteers	Yes
At Least 12 School Visits / Community Groups	12 Visits	Yes
Standard Operating Procedures are reviewed annually and signed off	Yes On File	Yes
Civil Defence plans updated annually and on website	Yes	Yes
At least 50% of residents are prepared for a civil defence emergency	64%	Yes
<b>RURAL FIRE</b>		
Less than 6 hectares are affected by rural fire	<1 Hectare was affected	Yes
Number of Fire Callouts per Annum	2 Callouts	N/A
Fire permits issued should be at least 200	192 permits issued	No
<b>TRANSPORTATION</b>		
Equipment complies with NRFA audits	Some non compliance	No
Number of training sessions is at least 2 per year.	2 Training Sessions	Yes
At least 30km's per year have waterproof sealing applied each year	26.5kms was completed	No
Roading Survey Data for Westland Roads compares favourable with National Average		
- Smooth Travel Exposure National Average 85.8%	96%	Yes
- > 150 NAASRA counts. National Average 9.1%	4.50%	Yes
- Pavement Integrity Index, National Average 93.7%	94.50%	No
- Surface Condition Index, 93.7%	94.50%	Yes
Audits of the roading network undertaken by NZ Transport Agency confirm that roading network is of a satisfactory condition.	Satisfactory	Yes
30kms of sealed roads have waterproof sealing applied per year	26.5km resealed	No
Reduce percentage of sub-standard streetlights by 2% per year	Not Started	No
Reduce Kerb and channel asset with defects to 3%	4.50%	No
Reduce to <3% footpath having a work priority in excess of medium/high.	10% of footpath are in excess medium/high	No
Increase the number of sealed roads per annum by at least 1km	Not commenced	No
Ensure all bridges are capable of carrying Class 1 loads	Capacity under Class 1	No
Ensure all bridge structures are inspected for future maintenance	Bridges overall in Sound Condition	
Number of Road Crash fatalities to be less than 4 pa.	1 Fatal	Yes
Maintain Jacksons Bay Wharf within the approved budget and response to complaints within 10 working days	No Complaints	Yes

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
<b>WATER SUPPLY</b>		
100% of water supply interruptions are restored within 12 hours of notification	100%	Yes
100% of pump failures responded to within 5 hours of alarm	No instances of alarm	Yes
At least 24 Hours notification to customers on planned water supply shutdown	No planned shutdowns	Yes
Less than 3 burst water mains or leaks per 10kms of pipeline	No bursts or leaks	Yes
At least 96% of fire hydrants comply to NZ Fire Service code of Practice	94%	No
No Water supply restrictions are imposed	3 water restrictions	No
Minimum of 24 hours water storage available	5 hours	No
Achieving the water supply treatment projects outlined in the LTCCP for 09/10	4 Projects underway	Yes
100% of water supply quality testing is done in accordance with Drinking Water Standards	100%	Yes
100% of requests for service concerning water supply are responded to within 5 working days	100%	Yes
New Connections installed within 15 working days of request	5 new connections installed within timeframe	Yes
<b>WASTE WATER</b>		
At least 90% of waste water disruptions are rectified within 12 hours of notification	100%	Yes
Less than 3 blockages for waste water occurs per year.	9 Blockages	No
Customers affected by planned interruptions to waste water notified at least 24 hours prior	No planned interruptions	Yes
Less than 5 instances of waste water overflows occur per year	3 overflows occurred	Yes
Overflows of waste water due to pump failure responded to within 5 hours of alarm or other notification	Achieved	Yes
100% Compliance with conditions on resource consents for discharge to environment for waste water	Currently Council is not complying	No
100% of customer service requests concerning waste water are dealt with within 5 working days	100%	Yes
New wastewater connections installed within 15 working days of request	3 Connections within 15 days	Yes
Obtain high level subsidy from Ministry of Health for wastewater scheme	50% subsidy obtained	No
No flooding occurred above floor level (stormwater)	No flooding occurred	Yes
Less than 5 Street closures due to flooding (stormwater)	1 Street closed	Yes
No flooding of private properties due to rainfall.	No flooding occurred	Yes
Achievement of Capital works programme in LTCCP - Hoffman	Achieved	Yes
Less than 3 stormwater pump failures per year.	No pump failures	Yes
100% of stormwater blockages cleared within 1 hour of reporting in Hokitika and 5 hours in other townships	10 Blockages, all cleared with timeframe	Yes
Surface flooding responded to within 2 hours of report	18 Requests all fulfilled within timeframe	Yes
100% of complaints concerning flooding responded to within 5 working days	100%	Yes
New Connections installed within 15 working days of request	7 new connections, all installed within timeframe	Yes
<b>SOLID WASTE</b>		
Customer satisfaction over fortnightly solid waste collection (Complaints are reduced 10% pa).	130%	No
Customer satisfaction over fortnightly recycle collection (Complaints are reduced 10% pa).	No Complaints	Yes
Waste management sites open to the public at specified hours & good service provided	No Complaints	Yes

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
100% Compliance with conditions on resource consents requirements for solid waste management	No non compliance notices were received	Yes
An increase of at least 5% per year in waste tonnes being recycled	84%	Yes
At least 6 visits to schools and 3 to community groups per year on waste minimisation	7 visits	No
Less than 4 complaints per year regarding waste facilities being unsafe	No Complaints	Yes
Reduce tonnage by 10% pa of waste disposed off to district landfills	20% Reduction	Yes
<b>PUBLIC TOILETS</b>		
Less than 5 complaints per year regarding public toilet facilities	3 Complaints	Yes
Customer satisfaction with the public toilet facilities is at least 80%	65%	No
<b>TOWNSHIP DEVELOPMENT</b>		
At least 70% of communities are satisfied with their community township development plan	50%	No
Consultation occurs with each plan and projects completed to schedule	Consultation is done	Yes
Consultation with Community completed by 2011 and plan by 2019 for aviation strategy	Council yet to resolve strategy	NA

## SUMMARY OF PERFORMANCE MEASURES FOR PLANNING FOR OUR COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
<b>ANIMAL CONTROL</b>		
100% of complaints regarding dogs are responded to within 1 working day	100%	Yes
95% of the public are satisfied with the animal control service	50%	No
All information relating to dogs will conform with the National Dog Database	100%	Yes
<b>RESOURCE MANAGEMENT</b>		
100% of non notified resource consents are processed within the timeframes of the Act	100%	Yes
100% complaints concerning Resource Consents are responded to within 10 days	100%	Yes
A workplan is developed on changes required to the District Plan	Not Started	No
<b>INSPECTIONS &amp; COMPLIANCE</b>		
100% of LIMs are processed within 10 working days	100%	Yes
100% of fast-track LIMS are processed within 3 working days	100%	Yes
100% of applications for Building Consents, LIM and PIMs are processed within the statutory timeframe	100%	Yes
100% of walk in customers satisfied with Advice from Building Department	50%	No
100% of licensed premises for food & liquor are inspected once a year	99%	Yes
100% of complaints regarding poor food quality are responded to within 3 working days	100%	Yes
Working with Police & Community Public Health to reduce Negative impacts of alcohol abuse.	Two Meeting Held third cancelled	No

## SUMMARY OF PERFORMANCE MEASURES FOR PROVIDING LEADERSHIP FOR OUR COMMUNITY

PERFORMANCE MEASURE	OUR ACHIEVEMENT	TARGET ACHIEVED
100% of Council meetings must be advertised at least 10 working days before each meeting	100%	Yes
All Annual Plans & Reports must be adopted using special consultative process	Annual plan adopted within timeframe	Yes
At least 80% of residents must feel they have some influence in decision making	53%	No
At least 90% of items on the agenda are conducted in open meetings	94%	Yes
Annual Report must be adopted within statutory requirements	Achieved	Yes
100% of LGOIMA requests are complied within the statutory deadlines of 20 working days	90%	No

## Audit Report

### To the readers of Westland District Council's summary annual financial statements, service provision information and the other requirements for the year ended 30 June 2010

We have audited the summary financial statements, service provision information and the other requirements of Schedule 10 of the Local Government Act 2002 as set out on pages 2 to 12.

#### Unqualified opinion

In our opinion:

- the summary financial statements, service provision information and the other requirements represent, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the information reported in the summary financial statements, service provision information and the other requirements complies with FRS-43: Summary Financial Statements and is consistent with the full financial statements, service provision information and the other requirements from which they are derived.

We expressed an unqualified audit opinion, in our report dated 1 November 2010, on:

- the full financial statements;
- the service provision information; and
- the Council's compliance with the other requirements of Schedule 10 of the Local Government Act 2002 that are applicable to the annual report.

#### Basis of opinion

Our audit was conducted in accordance with the Auditor-General's Auditing Standards, which incorporate the New Zealand Auditing Standards. Other than in our capacity as auditor, we have no relationship with or interests in Westland District Council.

#### Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary financial statements, service provision information and the other requirements of Schedule 10 of the Local Government Act 2002 and we are responsible for expressing an opinion on those summary financial statements, service provision information and the other requirements of Schedule 10 of the Local Government Act 2002. These responsibilities arise from the Local Government Act 2002.



John Mackey  
Audit New Zealand  
On behalf of the Auditor-General