# Information Technology Update



July 2022

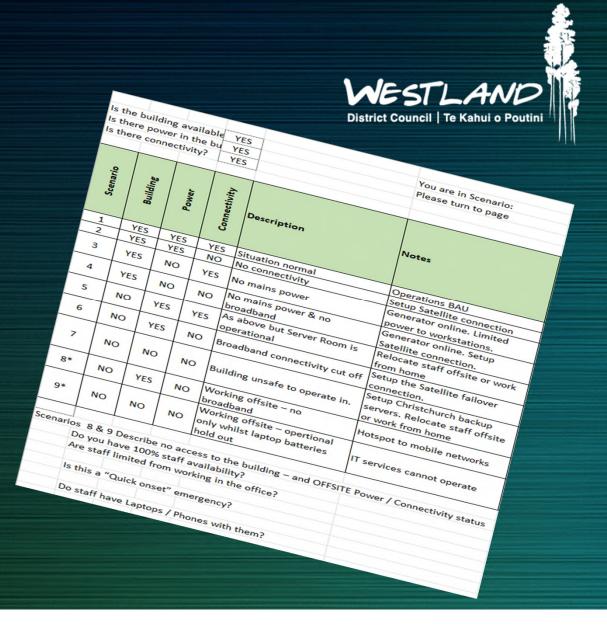
#### Summary

- Business Continuity Plan
- Migration to the cloud
- Satellite Redundancy



#### Plan for incidents

- severe weather
- loss of utilities
- loss of premises or restricted access
- loss of key personnel
- theft / vandalism
- flood
- Earthquake
- Global Pandemic



#### Things to consider

- temporary relocation of your business functions and operations
- staff taking on different roles
- home working
- sourcing a new supplier and contractor
- backing up key data



## Why bother?

- "It won't happen to us"
- "We will cope, we always do"
- "We've got enough to do already, we haven't got time to prepare for something that might never happen"



#### **Business Continuity Plan**



- BCP will allow Council to meet it's obligations during a crisis
- It will provide a framework for building resilience and the capability for an effective response
- BCP will assist Council in recovering from an incident as quickly as possible
- It will ensure that the most important functions, services and systems, those that are most critical to running of the Council are up and running in the shortest possible time frame

#### Migration to the Cloud

- Azure / 365 Tenancy
- Microsoft Exchange
- Zoom
- Quantate
- Laevo
- IBIS Breeze
- Proxyclick
- Archive Social
- AlphaOne

- MyHR
- Datacom
- CSVue
- ERoad
- Kotui
- eTXT
- Remote support
- D4H



#### Migration to the Cloud





## Satellite Redundancy

- Current fibre link is a risk
- New technology
- Affordability







# Thankyou