

9. WASTEWATER

Level of Service	Performance Measure	What information will we use to measure success?	Current Performance 2010/11	Target 2009-2011
Wastewater is removed from properties by providing reliable reticulated sewerage systems to services areas.	90% of disruptions rectified within 12 hours of notification.	Number of disruptions rectified within timeframe.	Disruptions year to date 30 th June 2011 = 15. All responded to within the timeframes.	90%
	Less than three sewer main blockages occur per year. Customers affected by planned disruptions are notified at least 24 hours in advance.	Number of blockages occurring per year.	2 blockages to date.	Less than 3 blockages.
		Notification given to customers.	No planned disruptions to date.	100%
Overflows of wastewater do not occur due to stormwater infiltration or pump failure.	Less than 5 instances of overflow of wastewater occur per year.	By investigating sources of stormwater infiltration and serving notice on offending property owners. Note: A new Council Bylaw may be required to achieve success.	1 overflow to date.	Less than 5 instances.
	Overflows due to pump failure responded to within 5 hours of alarm or other notification.	Response time to alarm notification.	No pump failures.	100%

9. WASTEWATER continued

Level of Service	Performance Measure	What information will we use to measure success?	Current Performance 2010/11	Target 2009-2011
Compliance with Resource Management Act by maintaining and upgrading waste treatment facilities.	100% compliance with conditions on resource consents for discharge to environment by undertaking capital works as per the 2009-2019 LTCCP.	Completion of wastewater treatment programmes as per the 2009-2019 LTCCP.	Work in progress.	100%
Provide prompt response to customer service requests.	Requests for service responded to within 5 working days.	By Council and contractors having systems in place for responding to customer service requests.	All Service requests responded to within 5 days.	100%
	New connections installed within 15 working days of request.	By Council and contractors having systems in place for responding to customer service requests.	All wastewater connections done with 15 working days of approvals.	100%
Provide reticulated wastewater schemes to communities that have health, social and economic needs for such a scheme.	Obtain a high level of subsidy from the Ministry of Health for a <i>wastewater scheme to be affordable to local community for the capital works programme in LTCCP 2009-2019</i> to be completed.	Level of subsidy received from Ministry of Health for new wastewater schemes for Ross.	The level of subsidy is governed by the ministry and the staff has no control on the legislation.	90%

10. STORMWATER

Level of Service	Performance Measure	What information will we use to measure success?	Current Performance 2010/11	Target 2009-2011
Flooding of properties is avoided.	No flooding above occupied floor level in rainfall or flood events of less than a 50 year return period.	Number of properties flooded.	Nil.	100%
	Less than 5 street closures due to flooding per year.	Number of streets closed	2 closures.	Less than 5 closures.
	No flooding of private properties in rainfall events of less than 2 year return.	Number of properties flooded.	Nil.	100%
	Achievement of capital works programme in LTCCP 2009-2019 to avoid private properties flooding.	Completion of Hoffman Street mains extension as per LTCCP 2009-2019.	Hoffman Street Pump Station works are now complete.	100%

10. STORMWATER continued

Level of Service	Performance Measure	What information will we use to measure success?	Current Performance 2010/11	Target 2009-2011
		Completion of Rolleston Street mains extension as per LTCCP 2009-2019.	Pump Station. Work in progress	100%
		Completion of Jollie Street mains extension as per LTCCP 2009-2019.	Programmed for 2011-12.	100%
		Completion of Weld Street mains extension as per LTCCP 2009-2019.	Work not planned as yet.	100%
	Blockages cleared within 1 hour of reporting in Hokitika and 5 hours in other townships.	By responding to reports of pipe blockages.	No reports of pipe blockages.	100%
	Surface flooding responded to within 2 hours of report.	By responding to reports of surface flooding.	All surface flooding responded to within 2 hours of reporting.	100%
	Complaints replied to within 5 working days with advice on solution to flooding and programme.	By responding to general complaints about flooding.	No complaints.	100%
Provide prompt response to customer service requests.	New connections installed within 15 working days of request.	By the Council and contractors having systems in place for responding to customer service requests.	All connections were done within 15 working days of approvals.	100%

11. WASTE MANAGEMENT

Level of Service	Performance Measure	What information will we use to measure success	Current performance 2010/11	Target 2009-2011
Fortnightly Council bag collection.	Customer satisfaction.	Number of complaints.	No complaints received. 0	Reduce complaints by 10% pa.
Fortnightly collection of specified recyclables.	Customer satisfaction.	Number of complaints.	No complaints received. 1 complaint received about non-collection of a central business area bin. This has been addressed by staff.	No more than 20 complaints recorded pa.
Sites open to the public at specified hours and good service provided.	Customer satisfaction.	Number of complaints.	No complaints received. 0	No complaints.
Adverse effects on the Environment are minimised.	100% compliance with conditions of resource consents and monitoring requirement.	Regional Council reports on District.	No notices received	No notices received.
Adverse effects on the Environment are minimise.	Waste to be diverted from landfill for recycling.	Tonnes recycled.	840 Tonnes as at 30 th June 2011	Increase by 5% pa.
Visit schools and community groups for education about waste minimisation.	Number of visits to schools and Community groups.	Monthly reports to Council.	6 school visits and 3 community group visits to date this year.	Visits to 6 schools and 3 Community groups each year.
Provided facilities that are safe for the public to use.	Complaints from users about facilities being unsafe.	Council complaints register.	No complaints received. 0	Less than 4 complaints per year.
Encourage the use of waste minimisation techniques within the District.	Reduce tonnage of waste disposed to District Landfill.	Tonnage used to calculate levy on waste under Waste Minimisation Act 2008.	3013 Tonnes at 30 th June 2011	Reduce tonnage by 10% per annum.

12. PUBLIC TOILETS

Level of Service	Performance Measure	What information will we use to measure success	Current Performance 2010/11	Target 2009-2011
All public toileting facilities are to be clean, safe to occupy.	Complaints are investigated and responded to within 1 day.	Database of customer queries.	No complaints received to date this year.	Under 5 complaints per year and responded to within 1 day.
	Satisfaction with toilet facilities.	Resident's satisfaction survey.	65% of residents satisfied.	80%

13. COMMUNITY TOWNSHIP DEVELOPMENT

Level of Service	Performance Measure	What information will we use to measure success	Current Performance 2010/11	Target 2009-2011
Developing plans according to schedule.	Consultation occurs with each plan and projects completed to schedule.	Management reports to Council.	Hokitika town centre development well underway. Some consultation has taken place with the Franz and Fox communities. Professional Service Engineering Assistant continues to meet with the Franz Josef Community.	A priority list of projects will be developed after consultation with each community and timeframes identified.
	Majority of Community satisfied with plans produced.	Community surveys.	Survey underway.	70% satisfaction.
An Aviation Strategy is produced for provide for aviation activity in Westland that meets the needs of users and the surrounding community.	Consultation completed by 2011. Complete plan by 2019.	A drafted plan with minimal submissions.	No progress.	75%

COMMUNITY SERVICES SECTION

To 30 June 2011

Community Groups and Funding:

Customer Group Core Value	Level of Service	Performance Measure	Information we will use to measure success	Actual 2010-2011	Target 2010-2011
Community Groups Accessibility	That funding is available and able to be allocated to relevant groups or individual projects	Advertising of grants occurs 4 times a year	Newspaper ads Advertising in <i>Words on Westland</i>	4 times a year	4 times a year
		Number of groups/Individuals applying	Applications received	26 to date	30

June Meetings:

Safer Community Council meeting
Creative NZ Committee meeting to allocate grants to local groups
West Coast Restorative Justice Management meeting
Awatuna Parenting Programmes Trust meeting
Judging How Safe is Your Home Competition
Presentation of prizes for How Safe is Your Home Competition
Life Education Trust meeting
Provided facilitation for 3 Strengthening Families meetings
Enterprise Hokitika meeting
Meeting with the Coordinator of the local Te Rito Family Violence Network
Meeting with the Coordinator of Age Concern
Meeting with the new West Coast Coordinator of Footsteps
Community Patrol members meeting
Community Patrols of New Zealand National Training Seminar
Meeting with Community Patrol member
2 BBBS Team meetings for mentors
9 BBBS meetings with young people
2 BBBS match agreement meetings
BBBS information session with prospective mentor
2 BBBS meetings with mentors
BBBS Management Committee meeting
3 BBBS meetings with parents
1 Restorative Justice Conference for 2 youth offenders
2 Restorative Justice pre meetings with parents and youth offenders
1 Restorative Justice follow up meeting with youth offenders

Hokitika Community Patrol Statistics for June:

Vehicle related incidents	
Property related incidents	1
Wilful damage	
Disorder	1
People related incidents	1
Special service	
Breach of liquor ban	1
Other – assisting Police	
Number of Freedom Campers Observed★	3
Patrol kilometers travelled	475kms
Volunteer Patrol hours	48:40hrs

★ back of old Government building, Sunset Point, Airport

Comments:

- 1. Big Brothers Big Sisters of Westland Mentoring Programme:** 13 matches with volunteers are currently in progress. 5 of these mentoring matches are at Hokitika Primary School. One match was closed at the end of June when a family moved out of the District. 6 boys and 1 girl are on the waiting list.
- 2. Safer Community Council Chit Scheme:** 6 new chit books were issued. The Safer Community Council decided to only allow chit books to be issued every 2 months.
- 3. Hokitika Service/Retail Excellence Award:** 5 nominations were received during June. The winner was Margaret Reed who was nominated by Margaret Gugich. Margaret works at Hokitika New World. The other nominations were for Elaine Steele, David Liddell, Elly Growcott and all the staff at the CRT Farm Centre.

Nominations for July close 29 July.
- 4. Hokitika Community Patrol:** 18 volunteers. Two members attended the annual National Training Seminar.
- 5. Graffiti Removal:** After Queen's Birthday weekend, 9 lots of graffiti were removed from signs at Sunset Point and the Hudson and Price monument in Gibson Quay.

6. **Strengthening Families meetings:** Provided facilitation for meetings for 2 Hokitika families and 1 Harihari family.
7. **Creative NZ Funding:** The committee met and allocated \$10,300 to 10 groups.
8. **Fox Glacier Community Development Officer:** No report has been received as the officer is absent on leave.
9. **Franz Josef Glacier Development Officer:** The report for June has been received and there are no issues for Council.

QUARTERLY REPORT

1. Big Brothers Big Sisters of Westland Mentoring Programme

Information as asked for by BBBSNZ:	January-March 2011	April-June 2011
Matches open beginning of quarter	14	9
New mentoring matches made	0	5
Matches closed	5	1
Active matches end of quarter	9	13
Waiting list	9	7
New volunteer enquiries	4	6

2. Hokitika Community Patrol:

Information as asked for by CPNZ:	January-March 2011	April-June 2011
Vehicle related incidents	0	0
Property related incidents	4	2
Wilful damage	2	1
Disorder	2	1
People related incidents	4	1
Breach of liquor ban	2	5
Assisting Police	1	0
Freedom Campers Observed	45	12
Patrol kilometres travelled	1709	1391
Volunteer patrol hours	159	134
Number of volunteers	18	18

3. **Safer Community Council Chit Scheme:**

	January-March 2011	April-June 2011
New Chit Books issued	10	13

4. **Hokitika Service/Retail Excellence Award:**

	January-March 2011	April-June 2011
Number of nominations	17	10

5. **Restorative Justice Conferences in local schools:**

	January-March 2011	April-June 2011
Number of Conferences	0	2

6. **Graffiti Removal:**

	January-March 2011	April-June 2011
Drawings removed	4	33

7. **Applications to Council's Discretionary Grants:**

	January-March 2011	April-June 2011
Applications received	2	4
Applications granted	2	4
Accountability forms returned from previous financial year	2	5

8. **Strengthening Families meetings facilitated for Hokitika and Harihari families:**

	January-March 2011	April-June 2011
Number of meetings	6	5
Number of families	3	4

2. SPORT WEST COAST JUNE 2011 REPORT

Could I take this opportunity of thanking Council for the flowers and kind words at the recent passing of my much loved Mum. A unique chapter in our family history has closed and we have only special memories and photos to pass onto the next generation. Thank you all.

School Holiday Programme:

Has been finalised and circulated to all regular clients with an interesting number of new parents requesting copies of the programme. I am also pleased to report we were successful in gaining Creative New Zealand funding to assist with the running of aspects of the programme with Momentoes and Signlink Graphics involvement and look forward to sending the children home with some exciting "stuff".

School Sports:

The SWC team coordinated the WC Primary Schools Rugby 7's tournament in conjunction with the WC Rugby Union. Year 7&8 team from Westland High School dominated on the day with a well deserved win in the final. The skill set of all students on display was suitably impressive.

I received an SOS from Kumara School to assist with the organization of the West Coast Cross Country and 254 students from across the West Coast attended this event. Some outstanding runners were on display with honours being shared across the three districts. Jeremy Green from St Marys was particularly impressive from the Westland District winning the 12 year old boys section by the length of the straight of the race course.

Targeted Schools Progress:

CWCST staff continue to add value to the region. The Fundamental Skills Advisor (Sally Small) has visited a number of schools in both Westland and Grey districts incorporating staff training and working intensely with children which were very well received. She worked with 28 teachers across both regions and I am co-ordinating her future visits. We have delivered fundamental skills to all 260 children at Kaniere and St Mary's schools.

WSHI (Westland Sports Hub Incorporated):

Met on June 9th and work continues to develop options for sport and facility development in Hokitika.

SWC presented the concept of maximising usage of the Boys Brigade Hall. We will develop a power point presentation and engage Boys Brigade with possible sport & physical activity programme potential for the benefit of the community.

Disability Expo:

The Sports Trust has secured funding from Hokitika & GV Lions for disability equipment. Sports Opportunity Advisor Justin Muschamp ran an Expo for 20 disabled students, able bodied peers and their teacher aides at the Civic Centre on June 23rd. The opportunity to show off the equipment was excellent and created huge interest in the equipment and its application. St Mary's, Hokitika Primary & Westland High attended along with Grey District schools, with WHS already booking equipment to incorporate into their PE programme for next term.

Coast to Coast 2011 Documentary:

I took the opportunity to attend the screening of this documentary in the Regent Theatre with a busload of Kumaraites. It was well worth the effort and reinforced to me that Hokitika has the capability to develop an image around Multi Sports events and training opportunities that exist here.

Sport Canterbury:

A huge emphasis has gone addressing the impact of recent earthquakes on Sport & Recreation in Christchurch. The loss of sports fields & volunteers is a significant issue is impacting WC sport with Christchurch the pathway for many. This is been seen as an opportunity to better coordinate delivery of sport & take a collaborated approach to facility usage.

Coming Up in July:

4/7 WSHI mtg, 7/7 Kaniere Fundamentals, 8/7 Kaniere Fundamentals, 10/7 Mary O'Connor Mini Marathon @ Kokatahi, 12/7 Kaniere Fundamentals, 13/7 Wheels Day at St Mary's, 14/7 Kaniere Fundamentals, 21/7 Sports Trust regional mtg and get together Chch, 23/7 Golf Club Finals, 25/7 - 29th Holiday Programme @ St Mary's

COUNCIL GRANTS 2010/2011 for the Month Ended 30 June 2011

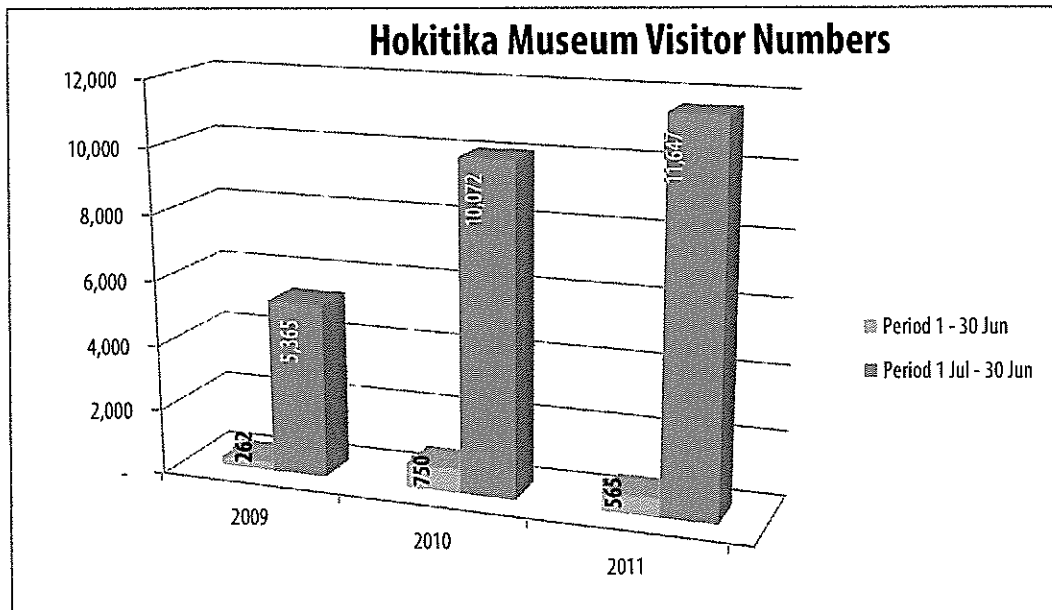
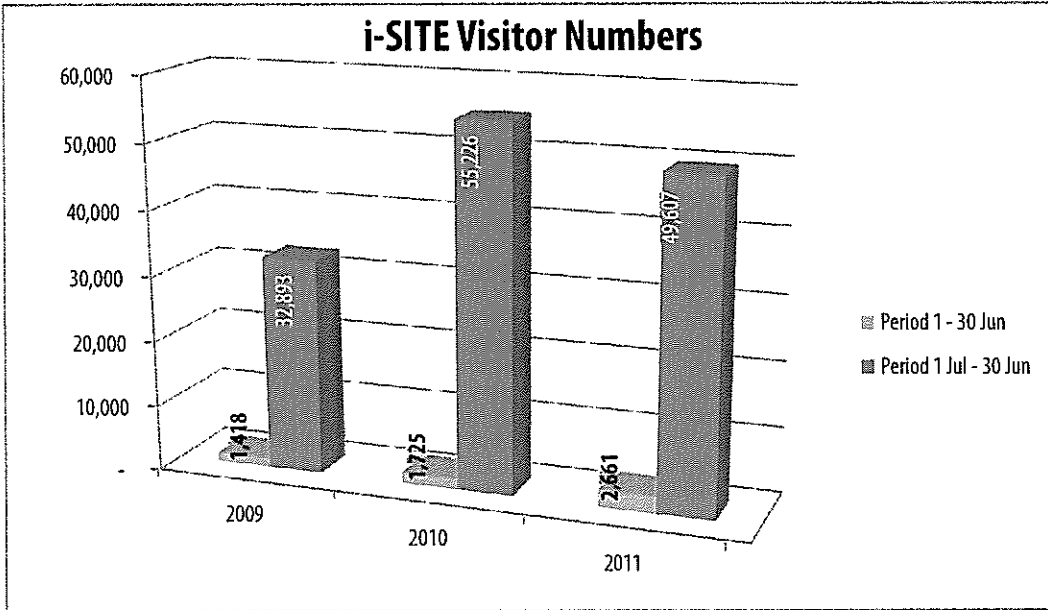
<u>Approved</u>		<u>Granted</u>
10,000	Creative New Zealand (The actual is more than approved due to the budgeted being underspent last year)	13,235
28,000	Discretionary Funding	
	CACTUS Westland	1,000
	Glacier Promotions Charitable Trust	750
	DARE Greymouth Support Network	2,000
	Hokitika Floral Art Society	500
	Hokitika Guide Scout Den	2,000
	Kumara Memorial Hall Incorporated	1,000
	Life Education Trust	2,500
	Multiple Sclerosis West Coast Society	300
	Solid Energy International Amateur Sports Trust	1,000
	Westland Citizen's Advice Bureau	260
	Westland High School	2,750
	Westland Toy Library - Hokitika Branch	800
	Canterbury Earthquake Appeal	10,000
	Westland District Safer Community Council Tax Chit Scheme	500
	Westland Industrial Heritage Park	2,640
		<hr/> 28,000
12,000	Infrastructure/Community Support	
	Ross Swimming Pool	4,000
	South Westland Area School	500
	Whataroa Community Association	1,500
	Fox Glacier School Board of Trustees	4,000
	Kumara School	2,000
		<hr/> 12,000
<hr/> 50,000	Total Creative NZ, Toilet Grants, Discretionary & Community Infrastructure Funding	<hr/> 53,235
	Council Annual Plan Commitments	
10,000	Westland Business Unit - Deals on Wheels' Funding	10,000
10,000	Glacier Country - Grant for RWC Promotion	10,000
31,000	Sport West Coast	31,000
83,200	Tourism West Coast	83,200
<hr/> 134,200	Total Council Annual Plan Commitments	<hr/> 134,200
<hr/> 184,200	TOTAL COUNCIL GRANTS	<hr/> 187,435

Westland Business Unit
Quarterly Report for the Period Ended 30 June 2011

Service Levels and Performance Measures

Level of service	Performance measure
Market visitor services	<p>Increase visitor numbers by 5% per year</p> <p><u>Hokitika i-SITE</u> Visitor numbers to Hokitika i-SITE increased by 54 percent to 2,661 in June 2011 as compared with 1,725 visitors in June 2010.</p> <p>When comparing YTD results, visitors to the i-SITE decreased by 11.35 percent to 49,607 for the period 1 Jul 2010 – 30 Jun 2011 as compared with the 55,226 visitors received during the same period in 2009 / 10.</p> <p>The Commercial Accommodation Monitor data prepared by Statistics New Zealand shows that in April 2011:</p> <ul style="list-style-type: none"> ▪ National (New Zealand) guest nights¹ decreased by 3.7 percent to 2,715,000 as compared with 2,821,000 in April 2010 ▪ Regional (West Coast) guest nights decreased by 6.6 percent to 104,201 as compared with 111,608 in April 2010 ▪ District (Westland) guest nights decreased by 8 percent to 59,158 as compared with 64,283 in April 2010 <p>In-spite of the downward trend in visitor numbers to the i-SITE the average spend per visitor has increased as can be seen by the gross value of accommodation and activity bookings for the period 1 Jul 2010 – 30 Jun 2011 as compared with the same period in 2009 / 2010.</p> <ul style="list-style-type: none"> ▪ 1 Jul 2009 – 30 Jun 2010 / Gross bookings – \$969,268 ▪ 1 Jul 2009 – 30 Jun 2010 / Visitor numbers – 55,226 ▪ Average spend per visitor - \$17.55 ▪ 1 Jul 2010 – 30 Jun 2011 / Gross bookings – \$1,043,251 ▪ 1 Jul 2010 – 30 Jun 2011 / Visitor numbers – 49,607 ▪ Average spend per visitor - \$21.03 <p><u>Hokitika Museum</u> Visitor numbers to the museum decreased by 25 percent to 565 in June 2011 as compared with 750 visitors in June 2010.</p> <p>YTD results however show visitors to the museum increased by 15.7 percent to 11,647 for the 12-month period 1 Jul 2010 – 30 Jun 2011 as compared with the 10,072 visitors received for the same period in 2009 / 10.</p>

¹ Guest night is defined as a stay of one person at an accommodation place for one night



Level of service	Performance measure
Coordinate and promote liaison	<p>Promotion coordinated</p> <p><u>Deals on Wheels</u> Following meetings with key stakeholders to the Deals on Wheels initiative a total of \$33,925 has been committed from Westland District Council, Glacier Country Tourism Group, Haast Promotions, Tourism West Coast and the Department of Conservation.</p> <p>Work has begun on an extreme makeover of the 1963 Starlette caravan and at the time of writing the caravan was expected to leave the panel and paint shop on 14 July and head to the auto-electrician.</p> <p>Once the auto-electrician has finished it's off to the joiner and upholsterer to complete the interior fit-out in time to commence its touring schedule that sees Deals on Wheels hitting the road on 4 September and returning to Hokitika on 3 October 2011.</p> <p>The touring route has been extended and will now take in games and teams located in Queenstown, Dunedin, Invercargill, Hanmer Springs and Nelson.</p> <p>News of the initiative has spread like wildfire and tourism operators from throughout the West Coast have expressed a keen interest in participating.</p> <p>Given the novelty of our approach and the enthusiasm with which the initiative has been received, an approach has been made to Air New Zealand seeking sponsorship support, which would enable a 1973 HQ Holden to be added to the overall Deals on Wheels picture (refer attached pitch) and thereby creating an even more compelling talking point.</p> <p>Discussions are also underway with i-SITE New Zealand, Tourism New Zealand and Tourism West Coast to explore how we can best leverage the social networking space to ensure maximum exposure of the initiative and the Deals on offer.</p> <p><u>Future of the Regional Tourism Organisation</u> Following the departure of Tourism West Coast's General Manager in May 2011 a workshop was held in June to consider the future role and structure of the regional tourism organisation.</p> <p>What emerged quite clearly at the workshop was the tourism industry's dissatisfaction with the seeming lack of communication, leadership and engagement being exercised by Tourism West Coast.</p> <p>The subsequent failure to respond to some of the key issues put forward by members of the tourism community following the June workshop has only served to increase the murmurings of discontent, which has resulted in a motion to wind-up the regional tourism organisation being put forward for the vote at Tourism West Coast's AGM on 26 July 2011.</p> <p>Should the vote be successful, consideration will need to be given to which structure would be best utilized to pick up the marketing function on behalf of the District and leaders in south Westland's tourism industry are currently formulating options.</p>

Level of service	Performance measure
Profitability	Gross Margin

i-SITE	2010 / 11 YTD Actual	2010 / 11 Budget	2009 / 10 Actual
Income	373,334	536,670	319,437
Expenditure	341,870	476,187	394,489
NET Cost	31,464	60,483	-75,052

Events	2010 / 11 YTD Actual	2010 / 11 Budget	2009 / 10 Actual
Income	431,418	649,445	575,439
Expenditure	526,584	607,481	602,308
NET Cost	-95,166	41,964	-26,869

Museum	2010 / 11 YTD Actual	2010 / 11 Budget	2009 / 10 Actual
Income	199,039	149,038	141,336
Expenditure	246,163	196,222	167,930
NET Cost	-47,124	-47,184	-26,594

Corporate	2010 / 11 YTD Actual	2010 / 11 Budget	2009 / 10 Actual
Income	42,225	0	296,953*
Expenditure	109,642	42,000	54,586
NET Cost	-67,417	-42,000	242,367

Group Result	2010 / 11 YTD Actual	2010 / 11 Budget	2009 / 10 Actual
Income	1,046,016	1,335,153	1,333,165
Expenditure	1,224,259	1,321,890	1,219,313
NET Cost	-178,243	13,263	113,852

* Note 1 - Major District Initiative Funding received from Development West Coast for the redevelopment of the i-SITE distorts the group result for the 2009 / 10 year. Without the \$296,953 received for the purpose of redeveloping the i-SITE the actual group result would have been an \$183,101 operating deficit

** Note 2 - The earthquake of 22 February 2011 saw a decrease of \$163,246 in Wildfoods revenue, which dramatically impacted the budgeted results for both Events and the consolidated group result.

*** Note 3 - Significant unbudgeted expenditure of \$51,734 also arose throughout the 2010 / 11 financial year in respect of HR and board matters.

Summary for the Period Ended 30 June 2011

Income	Actual 2010/2011	Budget 2010/2011	% of Budget	Expenditure	Actual 2010/2011	Budget 2010/2011	% of Budget
General - Rates	4,630,263	4,456,035	104%	General - Rates Write Off	80,733	85,000	95%
- Other income	685,148			- Other expense	351,731		
Westland Holding Ltd.	30,641	0		Westland Holding Ltd.	74,509	0	
Governance	54,960	41,000		Governance	828,846	696,288	119%
Planning & Regulatory	713,854	967,710	74%	Planning & Regulatory	1,252,120	1,304,846	96%
Transportation	2,671,001	3,242,086	82%	Transportation	4,115,137	4,170,657	99%
Water Supply	1,979,746	1,599,530	124%	Water Supply	1,250,611	1,850,217	68%
Wastewater	588,693	1,216,377	48%	Wastewater	572,102	742,162	77%
Stormwater	7,840	0		Stormwater	518,249	455,377	114%
Waste Management	1,038,139	950,247	109%	Waste Management	1,135,692	963,429	118%
Other Operational Activities	66,786	9,550	699%	Other Operational Activities	539,800	461,869	117%
Community Services	877,638	918,689	96%	Community Services	2,521,663	2,264,051	111%
	13,344,710	13,401,224	100%		13,241,194	12,993,896	102%

Financial Report for the Period Ended 30 June 2011

Income	Actual		Budget		Note	Expenditure		Note
	2010/2011	2010/2011	2010/2011	2010/2011		2010/2011	2010/2011	
General								
General Rates	4,630,263	4,456,035	104%	General Rates	80,733	85,000	95%	
Interest	192,548	265,000	73%	Interest	351,731	276,600	127%	
Distributions from WHL & Civic Assurance	390,000	350,000	111%		432,464	295,039	147%	
Petroleum Tax	102,600	115,000	89%					
	<u>5,315,412</u>	<u>5,186,035</u>	<u>102%</u>					
Net Cost of Service	Actual	Budget	% Budget					
	4,882,947	4,890,996	100%					

Westland Holdings Ltd			
Property Company	350	0	0
Westland Holdings Ltd (WHL)	30,291	0	0
	<u>30,641</u>	<u>0</u>	<u>0</u>
Net Cost of Service	Actual	Budget	% Budget
	-43,868	0	0%

Providing Leadership for the Community			
Council	2,253	622,895	117%
Zone 5 Administration	11,527	0	0%
Council Website	0	16,600	88%
Elections	41,180	56,793	107%
	<u>54,960</u>	<u>696,288</u>	<u>119%</u>
Net Cost of Service	Actual	Budget	% Budget
	-773,886	-655,288	118%

Financial Report for the Period Ended 30 June 2011

Income		Actual	Budget	%	Expenditure		Actual	Budget	%
		2010/2011	2010/2011	of Budget			2010/2011	2010/2011	of Budget
				Note					Note
Planning for Our Community									
<i>Planning for Our Community</i>									
Inspection Administration		501,599	720,960	70%	Inspection Administration		867,156	896,272	97%
Dog Control		95,819	84,600	113%	Dog Control		79,882	81,499	98%
Stock & Impounding		0	0		Stock & Impounding		6,843	8,368	82%
Resource Management		116,436	142,150	82%	Resource Management		205,466	221,002	93%
District Plan		0	20,000	0%	District Plan		92,773	97,705	95%
		<u>713,854</u>	<u>967,710</u>	<u>74%</u>			<u>1,252,120</u>	<u>1,304,846</u>	<u>96%</u>
Net Cost of Service		Actual	Budget	% Budget					
		-538,266	-337,136	160%					

Financial Report for the Period Ended 30 June 2011

Income		Actual	Budget	%	Expenditure		Actual	Budget	%	Note
		2010/2011	2010/2011	of Budget			2010/2011	2010/2011	of Budget	
<i>Providing Essentials for Our Community</i>										
<i>Transportation</i>										
Land Transport NZ Subsidy		2,650,910	2,724,086	97%	Local Roads		533,899	497,000	107%	
Vested Assets		0	500,000	0%	Sealed Pavement Maintenance		342,962	395,000	87%	
Jackson's Bay Wharf		20,091	18,000	112%	Unsealed Pavement Maintenance		96,661	133,000	73%	
		<u>2,671,001</u>	<u>3,242,086</u>	<u>82%</u>	Structures Maintenance		46,337	76,000	61%	
					Environmental Maintenance		217,147	202,000	107%	
					Traffic Services Maintenance		113,573	111,000	102%	
					Level Crossing Warning Devices		9,890	6,000	165%	
					Network & Asset Management		315,581	323,000	98%	
					Flood Damage		502,960	100,000	503%	
					Unsealed Road Metalling		214,997	235,000	91%	
					Sealed Road Resurfacing		723,201	627,000	115%	
					Drainage Renewals		50,255	110,000	46%	
					Structures Component Replace		84,689	175,000	48%	
					Traffic Services Renewals		44,689	110,000	41%	
					Special Purpose Roads					
					Sealed Pavement Maintenance		98,669	124,000	80%	
					Routine Drainage Maintenance		31,602	19,000	166%	
					Structures Maintenance		5,237	29,000	18%	
					Environmental Maintenance		32,996	61,000	54%	
					Traffic Services Maintenance		13,956	16,000	87%	
					Network and Asset Management		50,000	50,000	100%	
					Flood Damage		243,226	50,000	486%	
					Sealed Road Resurfacing		118,226	138,000	86%	
					Drainage Renewals		3,246	22,000	15%	
					Structures Component Replace		25,879	45,000	58%	
					Traffic Services Renewals		4,884	5,000	98%	
					Minor Improvements-Local Roads		58,101	292,000	20%	
					Minor Improvements-SP Roads		18,011	41,000	44%	
					R & N Funding		0	116,630	0%	
					Hokitika Taxi's		27,999	30,500	92%	
					Jackson's Bay Wharf		86,265	31,527	274%	a
							<u>4,115,137</u>	<u>4,170,657</u>	<u>99%</u>	
Net Cost of Service		Actual	Budget	% Budget						
		-1,444,136	-928,571	-156%						

Financial Report for the Period Ended 30 June 2011

Income	Actual		Budget		% of Budget		Expenditure		% of Budget	
	2010/2011	2010/2011	2010/2011	2010/2011	2010/2011	2010/2011	2010/2011	2010/2011	2010/2011	Note
Providing Essentials for Our Community										
Water Supplies										
Water Targeted Rates	580,337	518,397	112%				Water Supplies General	5,081	8,400	60%
Kumara Water Supply	1,320	1,300	102%				Kumara Water Supply	32,606	54,769	60%
Hokitika Water Supply	738,686	854,400	86%				Hokitika Water Supply	734,108	1,061,618	69%
Kanieri Water Supply	0	58,683	0%				Kanieri Water Supply	53,899	58,683	92%
Ross Water Supply	3,144	0			a		Ross Water Supply	31,761	57,611	55%
Franz Josef Water Supply	89,652	106,700	84%				Franz Josef Water Supply	84,067	170,873	49%
Fox Glacier Water Supply	39,318	58,050	68%				Fox Glacier Water Supply	72,336	122,329	59%
Haast Water Supply	0	1,000	0%				Haast Water Supply	36,053	44,595	81%
Harihari Water Supply	527,289	0	0%				Harihari Water Supply	116,516	128,970	90%
Hannah's Clearing Water Supply	0	1,000	0%				Hannah's Clearing Water Supply	24,378	43,538	56%
	<u>1,979,746</u>	<u>1,589,530</u>	<u>124%</u>				Whataroa Rural Water Supply	2,940	5,119	57%
							Whataroa Water Supply	43,116	69,341	62%
							Ararua Water Supply	13,749	24,371	56%
Net Cost of Service								<u>1,250,611</u>	<u>1,850,217</u>	<u>68%</u>

Providing Essentials for Our Community										
Wastewater										
Sewerage Targeted Rates	519,555	554,277	94%				Sewerage Schemes General	2,457	3,345	73%
Hokitika Sewerage	32,952	67,100	49%				Hokitika Sewerage	357,571	448,602	80%
Kanieri Sewerage	35,951	18,000	200%				Kanieri Sewerage	42,162	46,700	90%
Franz Josef Sewerage	0	576,500	0%				Franz Josef Sewerage	75,281	145,011	52%
Haast Sewerage	235	500	47%				Haast Sewerage	47,292	49,252	96%
	<u>588,693</u>	<u>1,216,377</u>	<u>48%</u>				Fox Glacier Sewerage	45,607	49,252	93%
							Ross Sewerage	1,733	0	
Net Cost of Service	<u>16,590</u>	<u>474,215</u>	<u>-3%</u>					<u>572,102</u>	<u>742,162</u>	<u>77%</u>

Financial Report for the Period Ended 30 June 2011

Income	Actual 20/10/2011	Budget 20/10/2011	% of Budget	Note
Providing Essentials for Our Community				
Stormwater				
Kaniere Drainage	768			
Hokitika Drainage	7,072	0		
	7,840	0		
Expenditure				
Providing Essentials for Our Community				
Stormwater				
Kaniere Drainage	12,136	12,972	94%	v
Hokitika Drainage	360,468	328,767	110%	
Ross Drainage	8,286	9,725	85%	
Whataroa Drainage	2,337	2,846	82%	
Franz Josef Drainage	20,249	24,068	84%	
Fox Glacier Drainage	6,119	6,636	92%	
Haast Drainage	6,108	7,262	84%	
Rural Drainage	2,156	0		
Foreshore Erosion Contingency	74,668	38,480	194%	b
Kokatahi Drainage	478	1,120	43%	
Kumara Drainage	7,736	9,138	85%	
Arahura Drainage	478	620	77%	
Harihari Drainage	12,994	11,256	115%	
Hannah's Clearing Drainage	478	620	77%	
Nellis Beach Drainage	478	620	77%	
Okarito Drainage	3,078	1,247	247%	c
Net Cost of Service	Actual	Budget	% Budget	
	-510,409	-455,377	112%	

Providing Essentials for Our Community				
Waste Management				
Refuse Targeted Rates	975,174	950,247	103%	
Hokitika Refuse	3,900			
Waste Management	59,065			b
Zero Waste Management				
Rural Refuse General				
Kumara Refuse				
Ross Refuse				
Harihari Refuse				
Whataroa Refuse				
Franz Josef Refuse				
Fox Glacier Refuse				
Haast Refuse				
	1,038,139	950,247	109%	
Providing Essentials for Our Community				
Waste Management				
Refuse Targeted Rates	6,487	0		w
Butler's Refuse	133,929	69,855	192%	
Hokitika Refuse:				
Hokitika Refuse	219,014	157,137	139%	r
Collections	218,781	234,000	93%	
Waste Management	143,657	136,911	105%	
Rural Refuse General	1,347	0		
Oiira Refuse	4,164	3,297	126%	
Kumara Rural Refuse	24,934	16,301	153%	s
Ross Refuse	19,122	11,026	173%	d
Harihari Refuse	15,393	10,976	140%	x
Whataroa Refuse	16,501	13,704	120%	
Franz Josef Refuse	263,618	243,834	108%	e
Fox Glacier Refuse	24,165	14,706	164%	
Lake Kaniere Refuse	5,253	5,259	100%	y
Haast - Denis Road Refuse Site	27,340	19,908	137%	
Okarito Refuse	3,809	18,541	21%	
Jacksons Refuse	4,448	3,407	131%	
Bruce Bay	3,731	4,567	82%	
Net Cost of Service	Actual	Budget	% Budget	
	-97,553	-13,182	0%	

Financial Report for the Period Ended 30 June 2011

Income		Actual	Budget	%	Expenditure		Actual	Budget	%	Note
		2010/2011	2010/2011	of Budget			2010/2011	2010/2011	of Budget	Note
Other Essentials for Our Community										
Civil Defence	0	1,500	0%	Civil Defence	31,050	44,867	69%			
Kokatahi Rural Fire	59,728	8,050	742%	Kokatahi Rural Fire	36,627	23,553	156%			f
Rural Fire General	0	0		Rural Fire General	37,804	16,398	231%			g
				Kanlere Rural Fire	17,536	7,778	225%			g
				Haast Rural Fire Party	22,433	14,078	159%			g
Public Toilets										
Conveniences - Okarito	7,058			Conveniences - Haast	20,424	18,740	109%			
				Conveniences - Hokitika	46,577	40,232	116%			
				Conveniences - Hokitika Gorge	4,604	0				
				Conveniences - Kumara	9,523	9,163	104%			
				Conveniences - Whataroa	6,237	6,200	101%			
				Conveniences - Okarito	6,000	6,000	100%			
				Conveniences - Fox Glacier	26,455	21,631	122%			
				Conveniences - Franz Josef	33,361	30,319	110%			
				Conveniences - Harihari	98	6,100	2%			
				Conveniences - Beachfront	27,495	20,580	134%			z
				Conveniences - Cass Square	16,700	0				
				Conveniences - Ross Restrooms	4,831	4,198	115%			
Township Maintenance										
				Arahura Township Maintenance	491	964	51%			
				Kokatahi/Kowhiritangi Town Maintenance	1,757	883	199%			
				Kumara Township Maintenance	3,126	6,316	49%			
				Fox Township Maintenance	5,277	3,143	168%			t
				Kanlere Township Maintenance	737	4,197	18%			
				Ross Township Maintenance	4,924	6,286	78%			
				Franz Township Maintenance	6,452	3,134	206%			h
				Whataroa Township Maintenance	1,256	2,697	47%			
				Harihari Township Maintenance	3,515	1,197	294%			i
				Okarito Township Maintenance	3,776	2,164	174%			j
				Hannah's Clearing Township Maintenance	273	760	36%			
				Haast Township Maintenance	1,826	1,700	107%			
				Nells Beach Maintenance	146	639	23%			
				Hokitika Minor Works	158,490	157,952	100%			
					539,800	461,869	117%			
Net Cost of Service										
					66,786	9,550	699%			
					-473,014	-427,371	111%			

Financial Report for the Period Ended 30 June 2011

Income	Actual 2010/2011	Budget 2010/2011	% of Budget	Note	Expenditure	Actual 2010/2011	Budget 2010/2011	% of Budget	Note
Promoting & Supporting Our Community									
Community Council					Community Council				
Safer Community Council	2,876	28,653	102%		Safer Community Council	9,121	14,552	63%	
Big Brothers Big Sisters	29,338	11,000	0%		Big Brothers Big Sisters	38,150	54,234	70%	
SCC - Turnaround Program		6,000	41%		SCC - Turnaround Program	2,412	11,522	21%	
Community Patrol	2,463	3,000	0%		Community Patrol	3,498	4,150	84%	
Graffiti Vandalism	0	1,500	48%		Graffiti Vandalism	853	3,000	28%	
Taxi Chits	717				Taxi Chits	2,156	1,500	144%	
Elderly Housing									
199 Revell Street-Flats 1-4	8,894	11,856	75%		199 Revell Street-Flats 1-4	38,019	13,993	272%	k
205 Revell Street-Flats 5-10	16,234	19,000	85%		205 Revell Street-Flats 5-10	21,670	21,036	103%	
97 Tancred Street-Flats 11-20	25,106	26,182	96%		97 Tancred Street-Flats 11-20	44,198	28,971	153%	i
84 Sewell Street-Flats 21-42	60,553	62,738	97%		84 Sewell Street-Flats 21-42	78,212	62,470	125%	
Grimmond Street-Flats 43-46	10,672	10,473	102%		Grimmond Street-Flats 43-46	14,765	13,867	106%	
Parks & Reserves									
Reserves General	88,046	0			Reserves General	419	1,000	42%	
Hokitika Walkways	3,400	0			Hokitika Reserves	69,266	75,734	91%	
Cass Square	19,426	22,000	88%		Hokitika Walkways	8,836	13,298	66%	
Harfihari Reserves		130,249	0%		Ross Reserves	11,628	16,446	71%	
Community Garden	7,460				Preston's Bush	1,955	5,399	36%	
Forestry	2,268				Rural Reserves	662	600	110%	
					Cass Square	102,225	158,503	64%	
					Harper Park	4,621	5,469	84%	
					Lazar Park	5,473	6,724	81%	
					Whitcombe Terrace	2,676	3,531	76%	
					Prossers Bush	6,843	10,745	64%	
					Business Area	5,977	7,745	77%	
					Glow Worm Dell	2,223	1,849	120%	
					Heritage Area	18,395	13,649	135%	at
					Wadson Island	3,232	3,406	95%	
					Kanlere Reserves	2,692	2,200	122%	
					Kunara Reserves	16,383	18,710	88%	
					Community Garden	2,492	0		
					Harfihari Reserves	1,262	6,883	18%	
					Whataroa Reserves	2,976	3,599	83%	
					Okarito Reserves	2,205	2,349	94%	
					Franz Josef Reserves	6,991	10,492	67%	
					Fox Glacier Reserves	3,705	3,949	94%	
					Kowhitirangi Reserve	1,704	1,700	100%	
					Forestry	4,835	4,113	118%	

Financial Report for the Period Ended 30 June 2011

Promoting and Supporting Our Community cont...

Land & Buildings

Harihari Buildings	12,111	0	0	4,268	4,160	103%
Whataroa Property	4,000	0	0	14,028	5,799	242%
Fox Glacier Property	18,533	0	0	5,497	3,209	171%
Haast Property	8,667	0	0	9,624	10,089	95%
Franz Josef Property	444	800	56%	15,606	7,736	202%
Rural Property	9,006	9,000	100%	4,134	2,177	190%
Urban Housing & Property	6,359	4,000	159%	9,880	0	
Nurses House - Fox Glacier	6,075	0		12,330	0	
Three Mile Sawmill	11,001	600	0%	7,057	3,778	187%
Gravel Pits		0	0%	15,116	13,228	114%
Land Purchase & Development		0		6,902	5,283	131%
Rural Bachs	41,291	34,293	120%	8,713	0	
Airport	10,000	10,000	0%	4,822	0	
Franz Airport	17,982	45,000	40%	3,794	4,444	85%

Community Halls & Buildings

Carnegie Building	160,897	12,000	0%	38,404	22,048	174%
Regent Theatre		200,000	80%	160,897	200,000	80%
Bandrooms				3,254	1,103	295%
Ross Memorial Hall				16,761	6,894	243%
Museum - Building				23,724	15,924	149%
Custom House				5,323	678	785%
RSA Memorial Hall				8,302	6,444	129%
Heritage Park				42,227	24,197	175%
Kokatahi Reserves/Hall				12,827	2,815	456%
Haast Reserves/Hall				8,715	3,657	238%
Okuru Community Hall				5,437	1,363	399%
Waitaha Community Hall				833	810	103%
Donovan's Store Okarito				17,060	0	
Three Mile Domain Board	960	960	100%	61	100	61%

Swimming Pools

Hokitika Swimming Pool	71,556	74,500	96%	339,553	315,285	108%
Ross Swimming Pool	11,227	11,243	100%	18,291	14,991	122%

Community Services

Glacier Country Promotions	70,772	64,641	109%	165,250	153,178	108%
Community & Promotions Grants	28,075	14,500	194%	64,585	64,641	100%
Enterprise Hokitika	37,664	39,000	97%	210,877	198,200	106%
Sports Co-Ordinator	43,567	32,940	132%	34,520	39,000	89%
Library				2,571	2,782	92%
				412,692	401,296	103%

Promoting & Supporting Our Community cont...

Land & Buildings

Kumara Property				4,268	4,160	103%
Hokitika Property				14,028	5,799	242%
Kaniere Property				5,497	3,209	171%
Ross Property				9,624	10,089	95%
Harihari Buildings				15,606	7,736	202%
Whataroa Property				4,134	2,177	190%
Fox Glacier Property				9,880	0	
Haast Property				12,330	0	
Franz Josef Property				7,057	3,778	187%
Rural Property				15,116	13,228	114%
Urban Housing & Property				6,902	5,283	131%
Nurses House - Fox Glacier				8,713	0	
Three Mile Sawmill				4,822	0	
Gravel Pits				3,794	4,444	85%
Land Purchase & Development				21,206	27,565	77%
Rural Bachs				1,236	0	
Airport				14,250	10,000	142%
Franz Airport				3,408	3,200	107%

Community Halls & Buildings

Carnegie Building				38,404	22,048	174%
Regent Theatre				160,897	200,000	80%
Bandrooms				3,254	1,103	295%
Ross Memorial Hall				16,761	6,894	243%
Museum - Building				23,724	15,924	149%
Custom House				5,323	678	785%
RSA Memorial Hall				8,302	6,444	129%
Heritage Park				42,227	24,197	175%
Kokatahi Reserves/Hall				12,827	2,815	456%
Haast Reserves/Hall				8,715	3,657	238%
Okuru Community Hall				5,437	1,363	399%
Waitaha Community Hall				833	810	103%
Donovan's Store Okarito				17,060	0	
Three Mile Domain Board				61	100	61%

Swimming Pools

Hokitika Swimming Pool				339,553	315,285	108%
Ross Swimming Pool				18,291	14,991	122%

Community Services

Glacier Country Promotions				165,250	153,178	108%
Community & Promotions Grants				64,585	64,641	100%
Enterprise Hokitika				210,877	198,200	106%
Sports Co-Coordinator				34,520	39,000	89%
Library				2,571	2,782	92%
				412,692	401,296	103%

Financial Report for the Period Ended 30 June 2011

Income		Actual	Budget	%	Expenditure		Actual	Budget	%	Variance	Note
		2010/2011	2010/2011	of Budget			2010/2011	2010/2011			
LTCCP Projects											
Harihari Community Facility		0	189,020	0%	Walking & Cycling Facilities		0	31,020	0%		
Transport Project Subsidies		0	1,497,500	0%	National Cycleway		6,421	1,100,000	1%		
		0	1,686,520	0%	Rolleston Street Pump Station		8,110	200,000	4%		
					Preston's Bush Development		328	5,000	7%		
					Hokitika Cemetery Information Kiosk		0	5,000	0%		
					Replace Kokatahi Fire Depot		83,359	31,020	269%		A
					Franz Josef Township Development		37,318	62,040	60%		
					Butlers Development		495,798	517,000	96%		
					Hokitika Desludging Treatment Ponds		35,857	425,000	8%		
					Hokitika Replace Pump		9,479	102,300	9%		
					Franz Josef New Mains and Pump Station		0	1,023,000	0%		
					Fox Glacier Mains Replacement		12,612	102,300	12%		
					Upgrade Tancrod Street toilets		26,526	30,840	86%		
					Hokitika 1500m3 Reservoir		317,096	358,050	89%		
					Hokitika Mains Replacement		87,017	122,760	71%		
					Fire Pump Booster Investigation		20,435	46,035	44%		
					Westland Sports Hub		0	9,000	0%		
							1,140,358	4,170,365	27%		
Projects carried forward from 2009/2010											
					Walking & Cycling Facilities		0	30,000	0%		
					Franz Josef CBD Stormwater Extension		44,403	40,000	111%		
					Hokitika Transfer Station		488,444	400,000	122%		
					Butlers Development		500,000	500,000	100%		
					Harihari Community Facility		10,038	481,000	2%		
					Franz Josef Sports Field		0	50,000	0%		
					Hokitika Cemetery Development		21,267	31,000	69%		
					Haast Township Development		53,968	60,000	90%		
					Hokitika Wastewater Emergency Generator		0	30,000	0%		
					Hokitika Mains Extension		31,850	50,000	64%		
					Ross Water Treatment to DWSNZ		122,787	600,000	20%		
					Franz Josef New Intake		220,767	300,000	74%		
					Hannah's Clearing Water Treatment to DWSNZ		5,955	350,000	2%		
							1,499,479	2,922,000	51%		
Projects carried forward from 2008/2009											
					Kumara Township Development		42,780	60,000	71%		
					Ross Township Development		0	60,000	0%		
					Whataroa Township Development		45,080	60,000	75%		
					Refuse Site Replacement		841,404	985,000	85%		
					Victoria Street, Okarito		12,024	60,000	20%		
					Hokitika Sewer Desludging		0	120,000	0%		
					Franz Josef Sewer Main Replacement		2,509	345,000	1%		
							943,797	1,690,000	56%		